

NYSEG

Energy Lines



Click on this symbol at nyseg.com for more information on using energy **safely** and wisely.

August 2005

EDUCATION PROGRAMS



Visit
nyseg.com

NYSEG's Educational Services Catalog is now online.

Teachers and youth leaders – the same great classroom resources you've come to expect from NYSEG are just a click away at nyseg.com. Topics include electrical safety, natural gas safety and information on using energy wisely.

- ▶ View your account information.
- ▶ Send meter readings.
- ▶ Receive and pay bills.
- ▶ Learn about supply choices, products and services.
- ▶ Get information on using energy wisely, safety and educational programs.

Attention college students and seasonal customers: *Turning on or turning off service?*

Let us know as soon as you know.

If you need to have NYSEG electricity or natural gas service turned on or off, there are **2 ways** to make it happen:

- Online at nyseg.com.
- By calling 1.800.572.1111, 7 a.m. to 7 p.m., Monday through Friday.

So we can best meet your expectations, please contact us as far in advance as possible. We can schedule your request even months in advance. In all circumstances we need **at least** 24 hours' notice. If your meter is inside, we will need to have you present.



*Test your
Energy IQ*

Can tap water be too hot? What is the right temperature setting for your water heater?

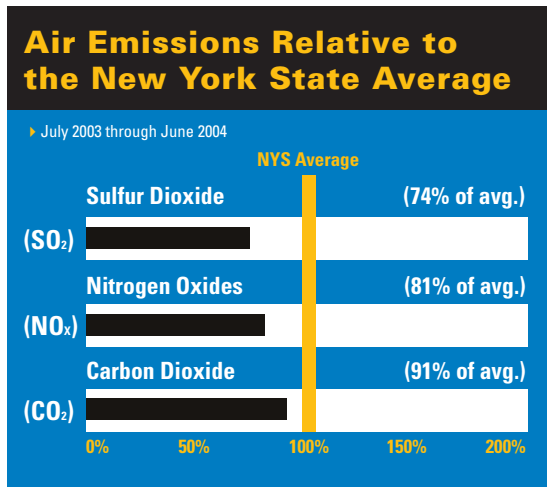
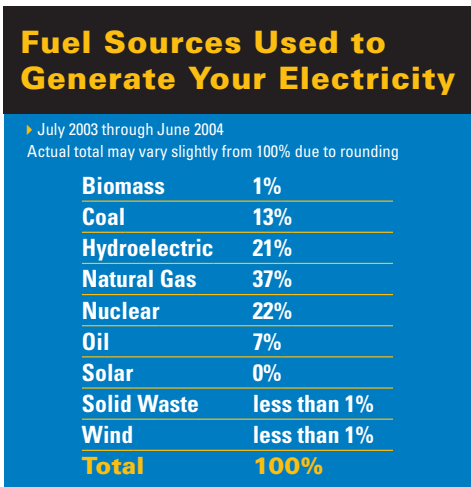
- ▶ Look for this symbol on the back to find the answer.



Environmental *update*

Your electricity supplier is required to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

- ▶ **If you receive your electricity supply from NYSEG**, your environmental disclosure information is provided here. It is also available at nyseg.com.
- ▶ **If you receive your electricity supply from a supplier other than NYSEG *and* your supplier's charges are included in your NYSEG bill**, your supplier's most recent environmental disclosure was included in a previous bill.
- ▶ **If you buy electricity from a supplier other than NYSEG, and are billed directly by your supplier**, you should receive environmental disclosure information from your supplier.
- ▶ For more information on environmental disclosure, contact the New York Public Service Commission at **1.888.Ask.PSC1** (1.888.275.7721) or visit dps.state.ny.us.



NYSEG's sources of electricity supply are cleaner than the New York State average. ▲



IT PAYS TO USE ENERGY SAFELY AND WISELY

Energy IQ Answer: Tap water that's too hot is a leading cause of burns for small children. If you have small children or elderly or disabled persons in your home, you may wish to lower your water heater temperature to 120 degrees. In addition to providing safety from scalding, reducing the temperature is another way to manage your energy costs. Refer to your water heater owner's manual for more details.



▶ **For more helpful energy information, visit nyseg.com**