

Energy *Lines*

NYSEG

August 2004

VALUABLE CUSTOMER INFORMATION

Soon it will be
**time to shop for your
electricity supply**

again!

If you are a NYSEG electricity customer you will be receiving a NYSEG *Voice Your Choice* enrollment kit in October.

This kit provides information on the electricity supply choices available to you beginning January 1, 2005 through December 31, 2006. You can purchase your electricity supply from NYSEG or another energy supplier (called an ESCO or energy services company).

Enrollment kits will also be available at nyseg.com beginning October 1, 2004.

You'll have until 7 p.m. on December 30, 2004 to make your electricity *supply* choice.

For more information about NYSEG's *Voice Your Choice* program or a complete list of qualified energy suppliers, visit nyseg.com.

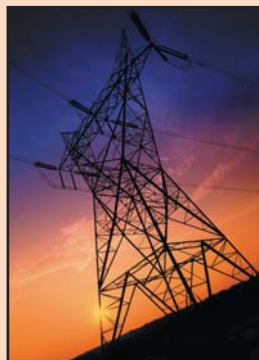


Coming in October

NYSEG is
an energy delivery company

Your total electricity price is made up of **delivery** and **supply** charges.

The **delivery** charge is what you pay NYSEG to transport electricity to your home or business. The **supply** charge is what you pay for the electricity purchased on your behalf by NYSEG or another supplier.



Environmental *update*

Your electricity supplier is required to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

- ▶ **If you receive your electricity supply from NYSEG**, your environmental disclosure information is provided here. It is also available at nyseg.com.
- ▶ **If you receive your electricity supply from a supplier other than NYSEG *and* your supplier's charges are included in your NYSEG bill**, your supplier's environmental disclosure was included in a previous bill.
- ▶ **If you buy electricity from a supplier other than NYSEG, and are billed directly by your supplier**, you should receive environmental disclosure information from your supplier.
- ▶ For more information on environmental disclosure, contact the New York Public Service Commission at **1.888.Ask.PSC1** (1.888.275.7721) or visit dps.state.ny.us.

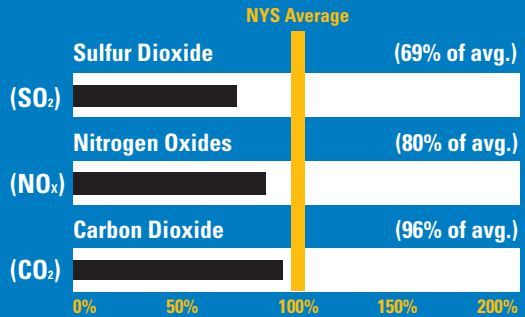
Fuel Sources Used to Generate Your Electricity

▶ July 2002 through June 2003

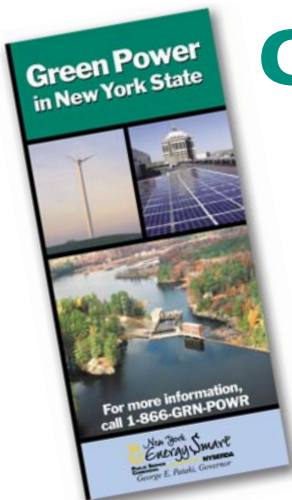
Biomass	1%
Coal	15%
Hydroelectric	18%
Natural Gas	38%
Nuclear	25%
Oil	3%
Solar	0%
Solid Waste	less than 1%
Wind	less than 1%
Total	100%

Air Emissions Relative to the New York State Average

▶ July 2002 through June 2003



NYSEG's sources of electricity supply are cleaner than the New York State average. ▲



Green Power *in New York State*

Green power is electricity generated from renewable energy sources that are environmentally friendly, such as solar, wind, biomass, and hydropower. For more information or a brochure on green power, contact the New York State Public Service Commission at 1.866.GRN.POWR (1.866.476.7697) or visit askpsc.com.



NYSEG
Reliable. *Essential.*