

Energy *Lines*

NYSEG

September 2004

VALUABLE CUSTOMER INFORMATION

Visit **nyseg.com**
see our new look!



*Redesigned with you
in mind. Convenience
is just a click away
at **nyseg.com**.*

Account Management services are quick, convenient and secure. Click here to:

- ▶ View your account
- ▶ Receive your bills online
- ▶ Turn on or turn off service
- ▶ Send in your meter read
- ▶ View other billing and payment services

Managing Energy Costs – services there to help you:

- ▶ Better understand your bill
- ▶ Enroll in Balanced Billing
- ▶ Read your meter
- ▶ Use energy wisely
- ▶ Choose your energy supplier

Create an
online account

Your NYSEG account information is only a click away! View your bill, usage history, send a meter read, update your account information and make your electricity supply choice for 2005-2006 beginning in October! All this at **nyseg.com**.

nyseg.com

Attention
**teachers and
youth leaders!**

NEW! NYSEG's Educational Services Catalog is now online.

The same great classroom resources you've come to expect from NYSEG are now just a click away at nyseg.com/edcatalog.

They are free of charge and we ship them to you.



voice
your choice



▶ **COMING SOON TO YOUR MAILBOX**

If you are a NYSEG electricity customer you will be receiving a NYSEG Voice Your Choice enrollment kit in October.

This kit provides information on the electricity supply choices available to you beginning January 1, 2005 through December 31, 2006. You can purchase your electricity supply from NYSEG or another energy supplier (called an energy services company or ESCO).

Enrollment kits will also be available at nyseg.com beginning October 1, 2004.

You'll have until 7 p.m. on December 30, 2004 to make your electricity **supply** choice.

For more information about NYSEG's *Voice Your Choice* program or a complete list of qualified energy suppliers, visit nyseg.com or contact us at 1.866.NYSEG.03 (1.866.697.3403).




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Reliable. Essential.

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