

# Residential Rebate Program

Available to NYSEG and RG&E residential natural gas and electric customers – for a **limited time – September 1, 2017 through November 30, 2017.**

**How to Participate:** Please use this checklist to mark off each completed step.

- **Step 1:** Equipment must be new and installed within one year of the rebate application date to be eligible for the current rebate amounts listed below. Refer to the Equipment Rebate List below for qualifying equipment.

## High-Efficiency Natural Gas Equipment Rebate List

EQUIPMENT	OLD REBATE	NEW REBATE <sup>1</sup>
Furnace AFUE ≥ 94 with ECM.....	\$300.....	\$600
Furnace Tune-Up <sup>2</sup> .....	\$25.....	\$50
Water Boiler AFUE ≥ 90.....	\$450.....	\$1,000
ENERGY STAR Storage Water Heater ≥ 40 Gallons <sup>3</sup> .....	\$100.....	\$200
ENERGY STAR Tankless Water Heater <sup>4</sup> .....	\$200.....	\$400
Indirect Water Heater <sup>5</sup> .....	\$150.....	\$300

## High-Efficiency Natural Gas or Electric Equipment Rebate List

EQUIPMENT	OLD REBATE	NEW REBATE <sup>1</sup>
Wi-Fi Thermostat <sup>6</sup> .....	\$25.....	\$50

AFUE = Annual Fuel Utilization Efficiency | ECM = Electronically Controlled Fan Motor  
EF = Energy Factor

<sup>1</sup> Available for a limited time, September 1, 2017 through November 30, 2017.

<sup>2</sup> Existing furnaces only, boilers ineligible.

<sup>3</sup> ENERGY STAR tank type water heater with EF of .67 or greater.

<sup>4</sup> ENERGY STAR tankless water heater with EF of .82 or greater.

<sup>5</sup> Installed by a contractor at time of qualifying natural gas boiler installation.

<sup>6</sup> Contractor-installed or self-installed, must control a natural gas and/or a central air conditioning system. Wi-Fi enabled thermostats include all thermostats connected to the internet or through a 3rd party via internet, landline phone, cable, or home alarm system.

- **Step 2:** A fillable rebate form is available at [nyseg.com](http://nyseg.com) or [rge.com](http://rge.com). Complete this form and print it for mailing when your equipment has been installed. You may also call the Energy Efficiency Hotline at **1.800.995.9525** to request a rebate application.
- **Step 3:** Once your eligible equipment has been installed or your furnace tune-up completed, complete, sign and mail the rebate application form.

- **Step 4:** Include a paid invoice(s)/receipt(s) indicating:
  - Retailer/Contractor name, business address and phone.
  - Equipment type; manufacturer and model number of **each piece of equipment.**
  - **Total installed cost of each piece of equipment.** **IMPORTANT: Rebate applications without the total cost of each piece of equipment will not be processed.**
  - Installation date and service address.
- **Step 5:** Please keep a copy of all submitted documents for your records.
- **Step 6:** Mail the completed form along with a copy of dated receipt(s)/proof(s) of purchase to:
 

**NYSEG/RG&E Rebate Program**  
**40 Washington Street, Suite 2000**  
**Westborough, MA 01581**

If your rebate application is complete and you meet all program requirements, a rebate check will be mailed within 4 to 6 weeks. If your application is selected for verification (see page 3, number 5), rebate processing may take additional time.

For questions regarding this program, please call **1.800.995.9525.**

## Want to save even more? Join Smart Savings Rewards and earn \$85!

1. Are you a NYSEG or RG&E residential electric customer?
2. Do you use your thermostat to control central air conditioning?
3. Have you purchased or will you purchase a qualifying connected thermostat?

If you answered **YES** to all three, visit Demand Response Programs at [nyseg.com](http://nyseg.com) or [rge.com](http://rge.com) to learn more.

## Program Guidelines and Restrictions

1. Eligible equipment must be installed at the location corresponding to the NYSEG or RG&E residential natural gas and/or electric customer account number provided on this rebate application.
2. **If you are a landlord** and own the property where the equipment is to be installed, **you must call the energy efficiency hotline at 1.800.995.9525 to request a rebate application.** You must also provide proof of ownership (such as a tax bill or water bill) that includes the address where the eligible equipment is installed.
3. If you do not own the property where the equipment is to be installed, you must have the right or permission from the property owner to install the equipment.
4. **If more than one of the same type of eligible equipment is installed** (e.g., two furnaces or two boilers), complete a separate rebate application for each unit of eligible equipment. **Note: Maximum rebate amount per account cannot exceed total installed price.**
5. Installations must conform to all applicable codes, standards and the rebate **Terms and Conditions** found on page 3.
6. Contractors must conduct a heat loss calculation and size any eligible heating equipment accordingly.
7. Indirect water heaters must be in current production, of well insulated design and installed with a new qualifying natural gas boiler (an indirect water heater uses heat from the main boiler to produce domestic hot water).
8. Wi-Fi thermostats must control a natural gas heating and/or central air conditioning system and may be contractor-installed or self-installed. Wi-Fi enabled thermostats include all thermostats connected to the internet or through a 3rd party via internet, landline phone, cable, or home alarm system.
9. This program may be modified or terminated at any time and without notice.
10. Correction requests to rebate applications that have already been processed and paid must be made within 30 days of the date the rebate check was mailed to the customer. Correction requests received after 30 days from the mail date of the rebate check will not be honored.
11. Furnace tune-ups must include the following services:
  - Carbon monoxide (CO) test and adjustment if CO is too high.
  - Flame check and adjustment if necessary.
  - Flue gas path check from burner to vent for cleanliness or leaks, with cleaning and reporting as necessary.
  - Pilot/igniter system check for proper operation.
  - Blower assembly check, lubrication and cleaning as necessary.
  - Filter check and replacement as necessary.
12. **NOTE:** Tune-up rebates apply to existing natural gas forced air furnaces only; boilers are excluded. Limit one Tune-up every 5 years.
13. **Natural Gas Heating Conversion Program** – Conversion rebates are available to all homeowners in Clinton County or other previously-identified pilot program areas who convert their primary heating equipment to natural gas equipment. Customer heating equipment must meet NYSEG and RG&E Residential Natural Gas Rebate Program qualifications. An additional rebate is available to customers participating in the natural gas heating conversion program who have received HEAP benefits within twelve months prior to the rebate application date, and can provide a HEAP Award Letter.

## Terms and Conditions

- Customer Eligibility:** Eligible customers must be residential natural gas and/or electric customers of NYSEG or RG&E with an active utility account or have proof of ownership of a property served by NYSEG or RG&E.
- Submission Deadline:** Rebate applications must be filled out completely, signed, accompanied by dated itemized receipt(s) and proof of ownership (when necessary).
- Equipment Eligibility:** The energy efficiency level of the eligible equipment determines the rebate amount (defined in the equipment rebate list ). **The maximum rebate amount per account cannot exceed the total installed price.**  
To be eligible, furnaces and boilers must be Air Conditioning, Heating and Refrigeration Institute (AHRI) or ENERGY STAR® approved. To determine if your equipment qualifies, view the [ahridirectory.org](http://ahridirectory.org) or [energystar.gov](http://energystar.gov) websites. NYSEG or RG&E will provide rebates for approved equipment up to the rebate amount indicated on the equipment rebate list. Projects greater than ten units per account number require pre approval from NYSEG or RG&E for rebate funds to be reserved. Call **1.800.995.9525** for pre approval.  
Eligible equipment must be installed at the address corresponding to the NYSEG or RG&E account number given on the rebate application. All rebated equipment must be installed within one year of the application date. Furnace tune-up rebates are for existing natural gas furnaces only, limited to one rebate every five years, and effective for tune-ups completed on or after January 1, 2016. Tune-ups must also be paid for on or after January 1, 2016. Tune-ups completed as part of a service contract pre-dating January 1, 2016, are not eligible for the rebate.  
NYSEG and RG&E residential customers are not eligible for additional incentives for the same measure through any other energy efficiency programs in New York State. To learn more about NYSERDA initiatives, visit NYSERDA's website at [nyserdera.ny.gov/residential](http://nyserdera.ny.gov/residential) or call **1.877.NYSMART (1.877.697.6278 extension 2)**.
- Changes to Residential Natural Gas Equipment Rebate Program:** This program may be modified or terminated at any time and without notice. In the event that the rebate amount changes during the course of the program, the application postmark date will be used to determine equipment eligibility and rebate amount.
- Installation Verification:** Prior to or after paying any rebate, NYSEG and RG&E reserve the right to conduct a site visit to verify that the installed equipment is eligible for rebate. The site visit, and all aspects related to the site visit, is conducted solely for such purpose. The site visit is not a safety review and is not intended for any other purposes. A rebate will not be paid if NYSEG/RG&E is not able to conduct any required verification.
- Contractor Verification:** Eligible equipment must be installed by a licensed contractor or a contractor who has provided you with either a Federal ID (tax) number or a Certificate of Insurance. NYSEG and RG&E reserve the right to confirm the validity of your contractor.  
Furnace tune-ups must be performed by a contractor meeting the above requirements. Wi-Fi thermostats can be contractor-installed or self-installed.
- Warranties:** NYSEG, RG&E and the utility rebate administrator do not endorse, guarantee or warrant any particular contractor, manufacturer or installation. NYSEG, RG&E and the utility rebate administrator do not guarantee any energy savings as a result of the purchase and installation of eligible equipment.
- Property Rights:** Rebate applicants hereby represent and warrant that if they do not own the property where the eligible equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property to have the eligible equipment installed.
- Tax Liability:** Rebate recipients of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes. NYSEG, RG&E and the utility rebate administrator are not responsible for any tax liability which may be imposed as a result of receipt of the rebates provided by NYSEG or RG&E to the customer.
- Liability & Release:** As part of the consideration for participating in the program, rebate recipients hereby release and shall indemnify, hold harmless and defend NYSEG or RG&E and the utility rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of high efficiency equipment at the premises or any material and labor required for such installation.

**UTILITY:**  NYSEG  RG&E

**UTILITY ACCOUNT NUMBER:** (Equipment Location)     -     -

( ) ( ) ( )

Contact Name Day Time Phone Evening Phone

( )

Fax Email

Address Where Equipment Was Installed City State ZIP

Mailing Address (If Different from Above) City State ZIP

**Required:** Dwelling Type:  Single Family  Multifamily Approximate Square Footage of Home: \_\_\_\_\_ Age of Home:  1978 or Earlier  1979 to 2006  2007 or Later

**Required:** Are multiple heating systems being installed/rebated on the same account?  Yes  No If yes, please choose a reason:  To replace multiple existing furnaces/boilers

Multiple apartments on same gas account  Adding a second furnace  Other (please specify): \_\_\_\_\_

**NATURAL GAS HEATING CONVERSION PROGRAM:**

Are you homeowner in Clinton County or other previously-identified pilot areas replacing your current heating equipment with natural gas equipment?  Yes  No Are you also receiving HEAP?  Yes  No

**NATURAL GAS WARM AIR FURNACE:**  Furnace AFUE  $\geq$  94 w/ ECM

New Furnace Manufacturer New Model # Total Installed Cost Date Installed

**Required:** Old Furnace Manufacturer Old Model # Old AFUE Old Size (Btu/Hr)

**Was It:**  Natural Gas  Oil  Electric  Propane  Coal  Kerosene  Other \_\_\_\_\_

**NATURAL GAS FURNACE TUNE-UP (For Tune-Ups Completed After January 1, 2016. Limit One Rebate Every 5 Years)**

**Required:** Furnace Size (Btu/Hr) Tune-Up Date Pre Tune-Up Combustion Efficiency % Post Tune-Up Combustion Efficiency %

**NATURAL GAS BOILER:**  Water Boiler AFUE  $\geq$  90

New Boiler Manufacturer New Model # Total Installed Cost Date Installed

**Required:** Old Boiler Manufacturer Old Model # Old AFUE Old Size (Btu/Hr)

**Was It:**  Natural Gas  Oil  Electric  Propane  Coal  Kerosene  Other \_\_\_\_\_

**ENERGY STAR NATURAL GAS WATER HEATER:**  Tank Type  $\geq$  40 Gallons, EF  $\geq$  .67  Tankless, EF  $\geq$  .82

New Water Heater Manufacturer New Model # Size (Gallons) EF Total Installed Cost Date Installed

**Required:** Old Water Heater Manufacturer Old Model # Size (Gallons) **Was It:**  Natural Gas  Oil  Electric  Propane

**INDIRECT WATER HEATER (Installed by a Contractor at Time of Qualifying Natural Gas Boiler Replacement)**

New Indirect Water Heater Manufacturer New Model # Size (Gallons) Total Installed Cost Date Installed

**Required:** Old Water Heater Manufacturer Old Model # Size (Gallons)

**Was It:**  Natural Gas  Oil  Electric  Propane  Coal  Kerosene  Other \_\_\_\_\_

**WI-FI THERMOSTAT (Contractor-Installed or Self-Installed)**

New Wi-Fi Thermostat Manufacturer New Model # Total Installed Cost Purchase Date

Controls central air conditioning?  Yes  No Controls gas heating?  Yes  No

# Residential Rebate Program Application

**CONTRACTOR INFORMATION:** (If More Than One Contractor Is Used, a Separate Application Needs to Be Submitted for Each Contractor Regarding the Equipment They Installed)

Company Name			
Company Address ( )	City ( )	State	ZIP
Business Phone	Fax	Email	

**CALCULATE YOUR REBATE:**

EQUIPMENT	REBATE	REBATE REQUESTED
<input type="radio"/> Furnace AFUE ≥ 94 with ECM	.....\$600	\$ _____
<input type="radio"/> Furnace Tune-Up <sup>1</sup>	.....\$50	\$ _____
<input type="radio"/> Water Boiler AFUE ≥ 90	.....\$1,000	\$ _____
<input type="radio"/> ENERGY STAR Storage Water Heater ≥ 40 Gallons <sup>2</sup>	.....\$200	\$ _____
<input type="radio"/> ENERGY STAR Tankless Water Heater <sup>3</sup>	.....\$400	\$ _____
<input type="radio"/> Indirect Water Heater <sup>4</sup>	.....\$300	\$ _____
<input type="radio"/> Wi-Fi Thermostat <sup>5</sup>	.....\$50	\$ _____

**TOTAL Rebate Amount Requested** = \$ \_\_\_\_\_

**Less Project SHARE Heating Fund Donation Amount (Optional)** = \$ \_\_\_\_\_

**▶ MY TOTAL REBATE** = \$ \_\_\_\_\_



**NOTE: You can make a tax-deductible donation to the Project SHARE Heating Fund with a portion of your rebate:**  
 \$10  \$20  \$50

*Donations to the Project SHARE Heating Fund help eligible customers pay for energy emergencies. The Project SHARE Heating Fund is administered by HeartShare Human Services of New York. Every dollar donated goes to help those in need. Donations made through this rebate program are tax deductible.*

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- <sup>1</sup> Existing furnaces only, boilers ineligible.
- <sup>2</sup> ENERGY STAR tank type water heater with EF of .67 or greater.
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**Where did you hear about this program?**  Sales Rep  Heating Contractor  Energy Auditor  Equipment Supplier  Trade Show  Print Advertising  Internet  Utility Bill Insert  Radio/TV  Friend/Family  Other \_\_\_\_\_

**REQUIRED – PLEASE CHECK AND SIGN HERE:**

I affirm that this installation or furnace tune-up has been performed by a licensed contractor or a contractor who provided me with a Federal ID (tax) number or Certificate of Insurance confirming that they perform these installations as a matter of regular business (excludes enabled Wi-Fi thermostats).

By signing this application, I agree to the Terms and Conditions set forth on this application. I acknowledge that NYSEG/RG&E, its company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I understand that any omissions, misrepresentations or inaccuracies on this application may be a basis for a rebate denial, and I assume full liability for any misrepresentations I make regarding this application. I further acknowledge that I am authorized and hereby grant NYSEG/RG&E express permission to release the data provided in this application and all related account information, including consumption data, to company partners, state agencies and authorities for the purpose of energy efficiency evaluation and energy savings reporting only.

<b>SIGNATURE OF REBATE RECIPIENT</b>	<b>DATE</b>
<b>REBATE RECIPIENT NAME</b> (Please Print)	

**MAIL COMPLETED, SIGNED APPLICATION AND ALL CORRESPONDING DOCUMENTATION TO:**  
**NYSEG/RG&E Rebate Program • 40 Washington Street, Suite 2000 • Westborough, MA 01581**  
*Please allow 4 to 6 weeks for your rebate request to be processed.*