



THE SOURCE

The Customer Newsletter of Maine Natural Gas

YOUR CHOICE: PRICING OPTIONS

If You Prefer the Stability of Our Fixed Price Option, You Must Enroll By Noon on August 27

Maine Natural Gas offers two pricing options for the natural gas we supply to you, itemized on your bill as the Energy Charge. This reflects the cost for MNG to purchase natural gas on your behalf as a commodity, and it is separate from the natural gas delivery rate.

Fixed Price Option (FPO): You pay one gas supply price* that will not change for 12 months. The price will take effect Sept. 1.

- Customers who prefer the FPO must sign up during the enrollment period, August 1-27, 2019.

This option balances out seasonal peaks and valleys in the price of natural gas, which can help avert surprise high bills during the heating season. The FPO is generally above market prices during the warm-weather months, and below market prices during the cold-weather months. Customers may prefer the FPO if they are sensitive to higher prices during the heating season, and use relatively little natural gas during the rest of the year.

Index Price Option (IPO): This variable supply price option is adjusted from month to month to reflect changes in the commodity price of natural gas.

- The IPO is the default supply price for customers who do not select the FPO during the August enrollment period.

The IPO tracks market prices, which tend to rise during the heating season and fall during the warmer, non-heating months. Customers may prefer this option if they are able to take advantage of the reduced price during the warmer months and can tolerate potentially higher prices during peak winter months.



Monthly IPO – Annual FPO Comparison

IPO	2016-2017	2017-2018	2018-2019	IPO
SEP	\$ 0.3976	\$ 0.3939	\$ 0.5634	SEP
OCT	\$ 0.4024	\$ 0.3820	\$ 0.6054	OCT
NOV	\$ 0.4281	\$ 0.4194	\$ 1.0127	NOV
DEC	\$ 0.5801	\$ 0.7084	\$ 1.4731	DEC
JAN	\$ 0.8805	\$ 1.3084	\$ 1.4553	JAN
FEB	\$ 0.8347	\$ 1.1185	\$ 1.3881	FEB
MAR	\$ 0.5380	\$ 0.5491	\$ 1.1147	MAR
APR	\$ 0.4402	\$ 0.5563	\$ 0.5427	APR
MAY	\$ 0.4339	\$ 0.4226	\$ 0.4627	MAY
JUN	\$ 0.3923	\$ 0.3369	\$ 0.4569	JUN
JUL	\$ 0.3789	\$ 0.4444	\$ 0.4613	JUL
AUG	\$ 0.3752	\$ 0.5193	TBD	AUG
FPO	\$0.6740	\$0.7116	\$1.0387	FPO
	2016-2017	2017-2018	2018-2019	

ABOUT THE ENERGY CHARGE

The Energy Charge reflects the commodity cost of natural gas that Maine Natural Gas purchases on its customers' behalf. This is a pass-along cost: We do not mark up or profit from the gas commodity.

* Price in dollars per therm of natural gas delivered to the customer.

MAKING YOUR CHOICE

Fixed Price Option: To select the FPO, or to re-enroll, use the form on our website or contact us by phone, fax or email.

- Customers will not be able to enroll in the FPO after Aug. 27 at noon (Eastern Standard Time).

The FPO for the year beginning Sept. 1 will be set on Aug. 30, after the enrollment period has closed. You can track the estimated price for the upcoming year at our website during the month of August.

Index Price Option: If this is your preferred option, you do not need to do anything. The IPO is the default option for customer accounts, including accounts previously enrolled in the FPO option.

CONTACT US:

Phone: **877.226.7427**

Fax: **207.729.9452**

Email: Info@mainenaturalgas.com

Mail: PO Box 99, Brunswick, ME 04011

Website: mainenaturalgas.com/account/billingoptions/commoditypricingoptions

FOR A GAS ODOR OR LEAK EMERGENCY, CALL **877.532.5636**, 24 Hours A Day

Patio Pointers

Natural gas is a great choice for grills, patio heaters, fire pits and other outdoor appliances. Here are some tips for safely enjoying your outdoor paradise.



Read the instructions and carefully inspect outdoor appliances before using.

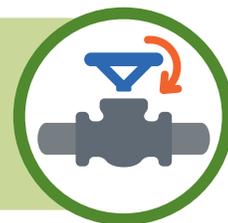


Check hoses and tubes for pits, cracks and holes.



Spray hoses, tubes and connections with soapy water. Bubbles may reveal leaks.

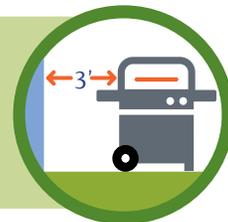
If you find a leak, turn off the valve and have the appliance repaired.



Never use an outdoor natural gas appliance in a garage or enclosed area.



Keep grills and heaters at least 3 feet from siding and walls.



MAINE NATURAL GAS

IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS
877.532.5636
877.LEAK.ODOR

DIG SAFE
811
888.344.7233

Main Office
877.867.1642
207.729.0420

MARKETING
877.867.1642

WEB
mainenaturalgas.com



Don't dig into trouble; know what's below

A safe job starts with **DigSafe**. This free, statewide service identifies any underground utilities and protects yourself and others from injury.



It's easy. Call **811** or visit digsafe.com at least two days (but not more than 10 days) before starting your project.

It's free. Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

It's the law. Accidentally digging into underground utilities can cause injury, environmental harm and costly damage.