

## There are plenty of reasons to sign up for eBill

Here are just a few:



### No more stamps.

View and pay your bill online with just a few clicks. No more stamps or trips to the mailbox.



### eBill is fast and secure.

No worrying that your paper check will get delayed or lost in the mail.



### eBill is convenient.

Pay your bill in seconds from the comfort of your couch.



### It's good for the planet.

Print only what you need. What can be better than that?

Sign up for eBill today at [mainenaturalgas.com](http://mainenaturalgas.com).

## Tools to help you manage your energy bill

- **Energy Efficiency Programs.** Start with an energy assessment and other services including air sealing, insulation and rebate programs. Visit [efficiencymaine.com](http://efficiencymaine.com) to get started.
- **Help With Your Bill.** You'll find a complete list of our assistance programs when you visit [mainenaturalgas.com/HelpWithBill](http://mainenaturalgas.com/HelpWithBill).
- **No Surprises.** Our **Budget Payment Plan** option is available to help eligible customers avoid seasonal ups and downs by spreading energy costs evenly throughout the year.

Visit [mainenaturalgas.com](http://mainenaturalgas.com) today to learn more about these programs and services.



## Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number. Markers only indicate a pipeline's general location and cannot be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **Dig Safe at 811** or **open an e-ticket at [digsafe.com](http://digsafe.com)** prior to any excavation.

# Don't dig into trouble; know what's below

A safe job starts with **DigSafe**. This free, statewide service identifies any underground utilities and protects yourself and others from injury.

**It's easy.** Call **811** or visit **digsafe.com** at least three days (but not more than 10 days) before starting your project.

**It's free.** Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

**It's the law.** Accidentally digging into underground utilities can cause injury, environmental harm and costly damage.



## COLOR CODE FOR UTILITY LOCATIONS

- electric ● water ● sewer ● survey markings
- gas, oil or steam ○ proposed excavation
- communications ● reclaimed water/irrigation



## IMPORTANT INFORMATION

**SMELL GAS/GAS LEAKS**  
877.532.5636

**DIG SAFE**  
811  
888.344.7233

**Main Office**  
877.867.1642  
207.729.0420

**MARKETING**  
877.867.1642

**WEB**  
mainenaturalgas.com



## Use your senses to detect gas leaks

A natural gas leak is usually recognized by smell, sight, or sound. Remember, if you smell natural gas, get up, get out and call us or 911 immediately from a safe location. We'll respond quickly to make sure you and your family are safe.



**SMELL:** Natural gas is colorless and odorless. For your safety, a distinctive, pungent odor, similar to rotten eggs, is added so that you'll recognize it quickly. Not all transmission lines are odorized.



**SIGHT:** You may see a white cloud, mist, fog or bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.



**SOUND:** You may hear an unusual noise like roaring, hissing, or whistling.