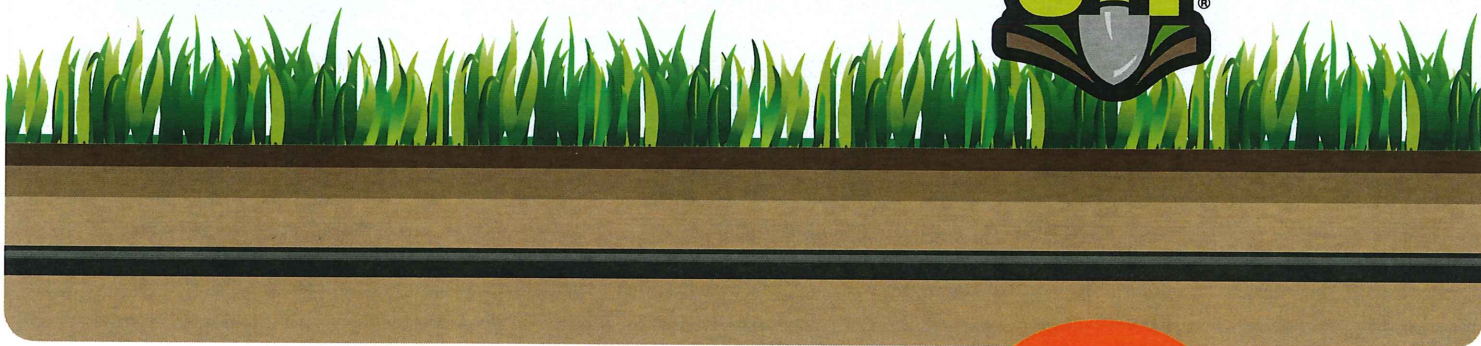




YOU NEVER KNOW WHAT LIES Right Beneath Your Feet

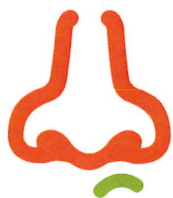
Natural gas pipelines are usually underground. You rarely see them. But you should think about them if you're planning a project that requires excavation or heavy digging. Here's what you need to know to work safely.

- Contact **Dig Safe** at least two full working days before excavation. **Dial 811 or visit digsafe.com**. Utilities will visit the site to mark underground facilities. This free service, required by law, can prevent injuries and costly damages.
- Look for **pipeline markers**, which indicate the approximate location of a pipeline, the material transported, and the name and emergency number of the pipeline's operator.
- **Hand-dig** within 18 inches of any marked underground facility.



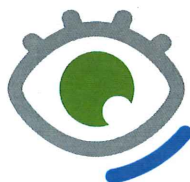
If there's
imminent danger,
call **911**

How Can You Spot a Gas Leak?



Use Your NOSE:

Natural gas has no odor of its own. For your safety, a distinctive odor, similar to rotten eggs, is added to it.



Use Your EYES:

You might see a white cloud, mist, fog, bubbles in standing water, or blowing dust.



Use Your EARS:

You might hear an unusual noise, like roaring, hissing or whistling.



Suspect a Gas LEAK?

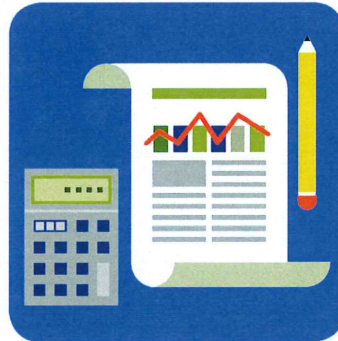
Immediately leave the area. From a safe place, call MNG at **877.532.5636**.

At Maine Natural Gas (MNG), it's a **pleasure doing business with you**. We want it to be a pleasure for you, too. That's why we offer **convenient payment and billing options** to make it **easy and hassle free** to manage your account.



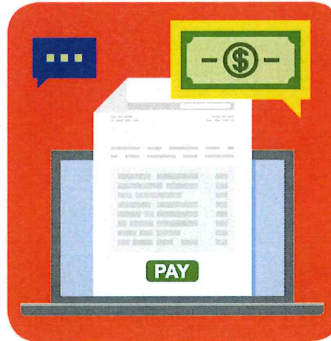
Always On Time, No Postage Required

Never miss a payment with **AutoPay**. No stamps. No checks. No problem! Schedule secure automatic payments from your financial account.



Predictable Payments

Our **Budget Payment Plan** evens out your monthly payments throughout the year. We'll review past billing to set an average monthly payment. Periodically, we'll review your payments against actual billing, and adjust as necessary.



Go Paperless

Choose our **e-Billing** option and we'll send you your monthly bill by email. It's convenient, secure, environmentally friendly and reliable.



Manage Your Account Online

Register for our new **E-Check** payment solution, and your Maine Natural Gas account is at your fingertips.

- Make payments
- View payment history and usage
- Update contact info
- Manage multiple accounts
- View messages from Maine Natural Gas

*Select the plan that
is right for you!*

To get started, register at
mainenaturalgas.com



IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS

877.532.5636
877.LEAK.ODOR

DIG SAFE

811
888.344.7233

Main Office

877.867.1642
207.729.0420

MARKETING

877.867.1642

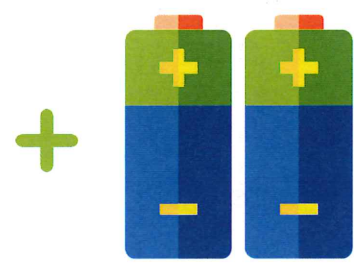
WEB

mainenaturalgas.com



**Know what's below.
Call before you dig.**

Spring Forward for Safety



When you "Spring Forward," remember to **replace the batteries in your smoke and carbon monoxide detectors**. Test them at least once a month. You should have a smoke/CO detector on every floor, in every bedroom and outside sleeping areas. Replace smoke alarms after 10 years.