

Understand your usage – Try our Home Efficiency Checklist

All this extra time – and maybe extra people – at home can impact your energy use. So if you don't like surprises, manage your energy use with our free tools.

- **Use our online Home Efficiency Checklist** to see how your home checks out. Visit mainnaturalgas.com, click on Smart Energy and then click on Home Efficiency Checklist under Efficiency Resources.
- **Reduce your home heating costs with a high-efficiency furnace or natural gas boiler.** You'll enjoy clean, reliable heat and receive an instant discount of up to \$1,000 when you install a qualifying natural gas furnace or natural gas boiler. Visit efficiencymaine.com to learn more



Manage your bill online at your convenience

View and pay your bill online, see your payment history, and enroll in our easy to use eBill and AutoPay programs.



eBill

Enroll in **eBill** and you'll be able to view, pay, and store your bills online for easy access.

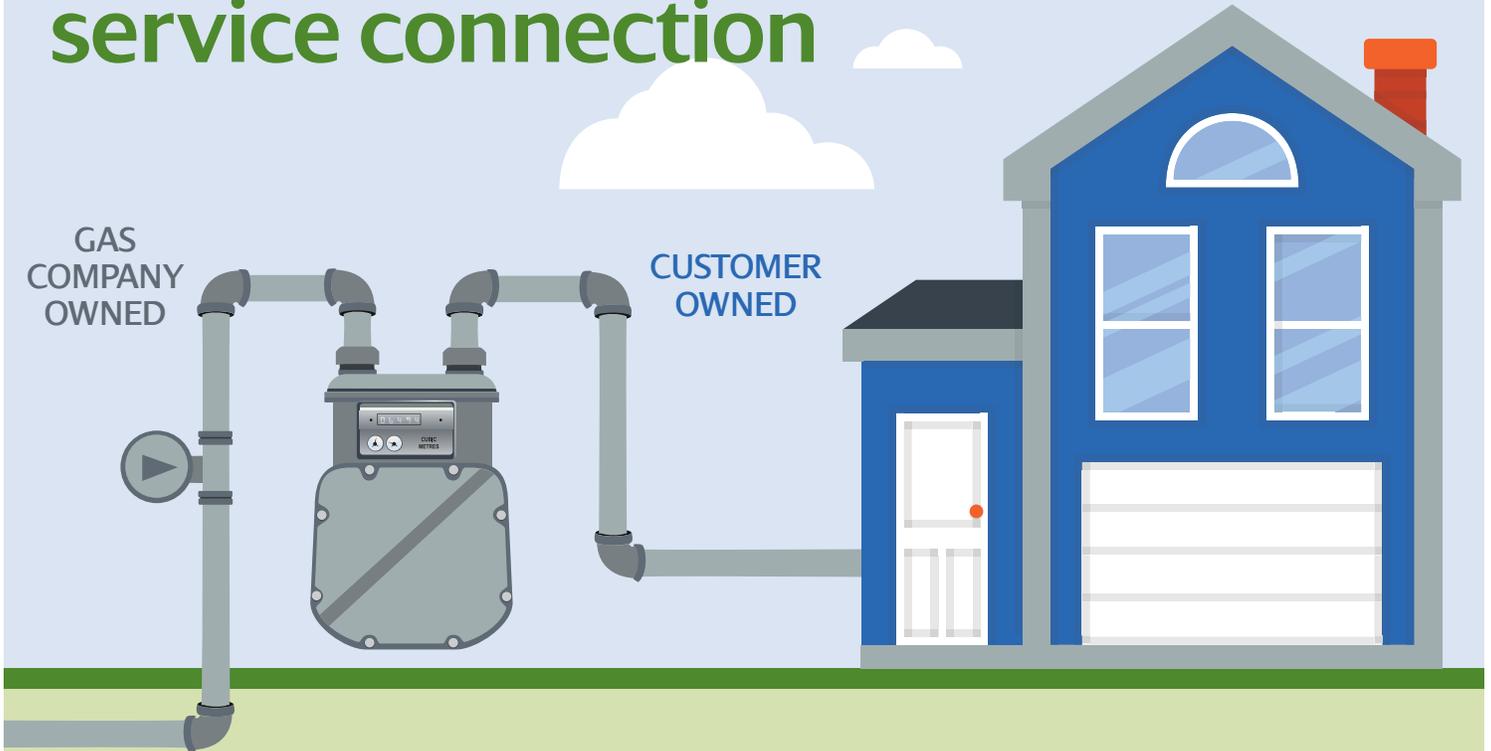


AutoPay

Add **AutoPay** and let your bill pay itself. Your bill will be paid automatically, securely and on time every month. You won't have to lift a finger!

With **eBill** (and **AutoPay**), it's easy to manage your monthly energy bills so you can spend time doing things you enjoy. Sign up today by visiting mainenaturalgas.com

Maintaining your service connection



Proper maintenance of natural gas lines is important for your safety and the safety of others. While MNG is responsible for maintaining the natural gas lines that carry gas to your meter, as the property owner, property manager, tenant and/or occupant you are responsible for maintaining all customer-owned gas lines on your side of the meter.

CUSTOMER OWNED GAS LINES INCLUDE

- Pipes that go from your gas meter to the appliances on your property.
- Pipes that go from your meter underground to a building, pool/spa heater, generator, gas light, gas barbecue grill or other natural gas appliances.

PREVENT CORROSION AND LEAKAGE

- Inspect for unsafe conditions and leaks. Look for corrosion (if the pipe is steel or other metal).
- Paint the house pipe.
- Repair any unsafe conditions immediately. A professional plumbing or heating contractor can examine and repair gas lines.



An AVANGRID Company

IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS
877.532.5636
877.LEAK.ODOR

DIG SAFE
811
888.344.7233

Main Office
877.867.1642
207.729.0420

MARKETING
877.867.1642

WEB
mainenaturalgas.com



Know what's below.
Call before you dig.

Use your eyes, ears and nose to detect natural gas leaks and identify potential hazards



SMELL

Natural gas is colorless and odorless, but an odor similar to rotten eggs is added to help you notice it. Not all pipelines are odorized.



SIGHT

Natural gas is colorless, but you might see signs of it. A mist, bubbles in standing water, blowing dust or even dying vegetation can be clues.



SOUND

You might hear an unusual noise, like roaring, hissing or whistling, coming from an area near a gas pipe or appliance.

If you suspect a gas leak, immediately move to a safe place and call MNG at 877.532.5636 or 911.