

EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**



Moving has never been easier!

Moving can be stressful but we can help. Our online moving process now easier than ever. We could even be the least stressful part of your move.

With just a few clicks, you can request to start your new service and stop your old service.

Start now at nyseg.com/Moving and let the unpacking adventure begin!



Upgrades strengthen reliability

We're making improvements to better serve you, like system upgrades to more than eight miles of power lines and 340 poles in Chemung County that aim to increase reliability for thousands of customers by reducing potential power interruptions.

We are also installing new remotely operated devices, which will help us to isolate damaged segments and reduce the number of customers and businesses affected.

This new technology increases reliability by automatically isolating damaged segments to minimize the number of customers affected by outages.

Supporting our communities

Employees from our Plattsburgh service area helped with site preparation for the installation of solar panels at the **North Country Veterans Association**. The association has a museum, banquet center, and offers a food and clothing pantry and counseling for veterans in the North Country.

A team of NYSEG employees in Binghamton walked in the American Heart Association Heart Walk to raise money for heart disease.



North Country Veterans Association site.



American Heart Association Heart Walk.



Comfort, savings and a rebate

Invest in comfort and lower your energy use at the same time with home insulation and air sealing rebates.

By properly insulating and air sealing your home, **you could get up to \$2,000 instantly** and enjoy a more comfortable, energy-efficient home. Plus, **save up to \$200 on your annual energy bills**, year after year.

Learn how by visiting nyseg.com/Weatherize.

New! Pay your bill with Apple Pay or Google Pay

We now offer two new secure ways to pay your **NYSEG** bill – **Apple Pay** or **Google Pay**.

These new payment options enhance your payment experience with convenience, speed and robust security measures.

- No additional fees.
- No need to re-enter information, saving you time.
- Secured through Apple and Google with encryption.

Visit nyseg.com/PayOnline and select Guest Checkout or log into your account – it's that easy.



Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported, and the pipeline operator's name and phone number.

Markers only indicate a pipeline's general location and cannot be relied upon to indicate their exact position. Because many lines are not marked, you must contact UDig New York at **811** or udign.org before you start to dig. It's free, it's easy, and it's the law.



The choice is yours

Shopping for a natural gas supplier may be another way to help manage your energy costs. Visit nyseg.com/Choice for a supplier list and questions to ask them. With any supplier you choose, we will deliver your energy safely and reliably, and we are here – 24/7 – to respond to emergencies.