

## Smart solutions to help you manage your energy use

**Energy Manager.** View your electricity use down to the hour and natural gas use down to the day, see a breakdown of your energy use by category, and compare your home with similar properties. All made possible by your smart meter.

**Energy Efficiency.** We have rebates and incentives available to lower your energy use and control costs. Visit [nyseg.com/EnergyEfficiencyPrograms](https://nyseg.com/EnergyEfficiencyPrograms) to see what we can do for you.

**Budget Billing.** Avoid seasonal fluctuations by enrolling in Budget Billing. You'll pay a stable monthly payment based on your annual energy use over the past year. Enroll today at [nyseg.com/MyAccount](https://nyseg.com/MyAccount).

**Supply Choice.** You can manage the price you pay for your energy supply by shopping and comparing supply choices. Visit [nyseg.com/Choice](https://nyseg.com/Choice) to start exploring.

Go to [nyseg.com/UnderstandYourUsage](https://nyseg.com/UnderstandYourUsage) for more tips on how to manage your energy use.



## Your guide to helpful resources

If you need help with your energy bill, there are free programs and services available. We have listed a few in the table below. Visit [nyseg.com/HelpWithBill](https://nyseg.com/HelpWithBill) to learn about these and other programs.

Resource	Description	How to apply
Home Energy Assistance Program (HEAP)	Helps income-eligible households pay for energy bills, weatherization and repairs.	Apply at <a href="https://mybenefits.ny.gov">mybenefits.ny.gov</a>
Energy Affordability Program (EAP)	Helps eligible customers manage their energy bills through a monthly bill credit.	Apply and see if you qualify at <a href="https://nyseg.com/EAPapply">nyseg.com/EAPapply</a>
NYSERDA's EmPower+ Program	Offers no-cost energy-efficiency solutions to income-eligible customers who rent or own.	Apply at <a href="https://nyserdera.ny.gov/All-Programs/EmPower-New-York-Program">nyserdera.ny.gov/All-Programs/EmPower-New-York-Program</a>
Payment Plans	We offer payment plans for qualifying customers right online. You can also call us so we can find a solution together.	Enroll online at <a href="https://nyseg.com/MyAccount">nyseg.com/MyAccount</a> or call 888.315.1755

# Stay empowered, stay informed

Our free Mobile App is your ultimate utility companion, providing real-time power status updates and outage information, energy use detail and easy account management.

- Easily report outages, access outage lists and maps, and receive instant notifications about your power status.
- Get insights on your energy use with Energy Manager. Learn where and when you're using energy and personalized savings tips.
- Our Mobile App also lets you pay your energy bill with a single tap and access your account securely using Touch or Face ID.
- Customize your experience by updating your profile and setting personal preferences – all designed to give you complete control and peace of mind.

Text **App** to **697348** to have a download link sent to your phone. Or you can search for **NYSEG** in the **App Store** or on **Google Play**.

## Knowledge is power

Last year, we launched a new line worker training program with SUNY Broome Community College. Today that program is still going strong and preparing students for skilled positions in the utility industry.



## Building a greener future

The **Climate Leadership and Community Protection Act (CLCPA)** calls for reducing economy-wide greenhouse gas emissions by 40%, and targeting 70% renewable energy by 2030.

**CLCPA** projects are split into two phases. Phase 1 projects are focused primarily on upgrading and rebuilding our infrastructure. Phase 2 projects are driven by future renewable energy demands (like wind, solar, and electrification).

These projects will bring improved reliability and resiliency with a strengthened network in case of extreme weather events and outages. They will provide additional capacity for renewable generation integration and a significant reduction in greenhouse gas emission levels statewide.

Visit **TogetherForAGreenerFuture.com** to learn more.

## It's your choice

You can purchase your electricity and/or natural gas supply from us or a supplier, also known as an energy services company (ESCO).

- Determine who you currently buy your electricity and/or natural gas supply from.
- Ask questions and compare supplier offers.
- Choose the best value for you.

To learn more, visit **nyseg.com/Choice**.

Remember, with any supplier you choose, we will continue to deliver your energy safely and reliably, and we'll be here 24 hours a day to respond to emergencies.

