



EnergyLines

Manage your account anytime, anywhere with our [Mobile App!](#)



Have more time to play with AutoPay

If you have a summer of fun planned, you don't want to have to think about paying your energy bill, do you?

When you sign up for [AutoPay](#), your energy bill is paid on time, every time. That gives you one less thing to think about while you enjoy your summer.

- [AutoPay](#) is safe, secure and convenient
- Your payment is automatically made on your due date
- Save a stamp and a check

Sign up for AutoPay
by scanning here



Don't have a smartphone?
Go to nyseg.com/AutoPay
to get started today!

Building a smarter, stronger, more resilient grid

We're working year-round to improve reliability, automate our system and upgrade our equipment for improved performance in adverse weather.

For example, we're installing field devices that can be managed remotely by our team, resulting in fewer and shorter outages for you.

These system updates are part of our commitment to provide continued safe, reliable and efficient energy delivery to your home or business.



We're making improvements to our system, so you can power through your day and sleep tight at night.

Grand rebate offer, get it while it's hot!

If your home is hot in the summer and cold in the winter, now is the time to weatherize. With proper air sealing and insulation, you can maximize your home's efficiency while saving energy and money all year long.



Act now and **you can receive an instant \$1,000 discount** when you weatherize your home, plus all upfront costs are completely covered! If your energy bills go down following the upgrade, the energy savings pay us back. If you don't save energy, then we don't get paid.

Don't wait, see if your house qualifies at sealed.com/nyseg-home-upgrades today and take advantage of this limited time offer.

Cool comfort with smart control

Now is the time to enroll in our **Smart Savings Rewards** program* to receive a **\$70 Mastercard e-gift card** and the chance to receive a **\$20 credit on your electricity bill**.

Once you enroll, we'll adjust your thermostat during times when summer electricity demand is at its highest (May 1 through September 30, excluding holidays). It's just a few degrees, but you'll earn a **\$20 credit** on your electricity bill at the end of the summer for fully participating in at least one temperature adjustment.

Get started today by visiting SmartSavingsRewards.com.

**To enroll, you must be a NYSEG electricity customer and install or have an existing eligible thermostat connected to your central air conditioning system.*



Giving butterflies the right of way

We're using some of our land to create and protect habitats for monarch butterflies and other pollinators who provide an invaluable service that lets us enjoy a variety of flowers and food.



"We have joined with 40 other organizations from the energy and transportation sectors to create conservation benefits for monarch butterflies and other pollinators, because the population of this important species requires an 'all hands on deck,' approach if it is to recover," said Michael Craven, NYSEG vice president of Electric Operations. "We are engaging in clean energy strategies that provide safe, reliable service to our customers while safeguarding our environment."

Get ready! Smart meter upgrades are coming to your neighborhood



It's important that we have access to your meter(s) to complete this upgrade so you can enjoy the new features enabled by smart meters including automated meter readings, energy bills based on actual use each month, access to your hourly energy use and faster, automated outage detection if you experience a power outage.

You will receive a postcard and phone call reminder before we make our upgrade visit. If you have an inside meter or one that is difficult to access, we will need access for your upgrade. If we miss you during our visit, we'll leave a door hanger so you can schedule a convenient appointment time.

Shop for your natural gas supplier

Shopping for a natural gas supplier may be another way to help manage your energy costs. Visit nyseg.com/choice for a supplier list and questions to ask them. With any supplier you choose, we will deliver your energy safely and reliably, and we are here – 24/7 – to respond to emergencies.