PSC NO: 88 Gas

Leaf No: 50.26

NEW YORK STATE ELECTRIC & GAS CORPORATION

Revision: 16

Initial Effective Date: 11/01/2023

Superseding Revision: 14

Issued in compliance with Order in Case No. 22-G-0318, dated October 12, 2023.

GENERAL INFORMATION

32. CONSOLIDATED BILLING AND PAYMENT PROCESSING:

A. Description:

- (1) Consolidated Billing and Payment Processing, consistent with the Commission's <u>Order Establishing Uniform Retail Access Billing and Payment Processing Practices</u>, Case 99-M-0631, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded, is provided by the Company. Further information is available at the PSC's website (http://www.dps.ny.gov).
- (2) Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and the Gas Transportation Operating Procedures Manual.

B. Customer Eligibility:

(1) Service Classification Nos. 1, 5, 13, 14 and 15 of this Schedule are eligible for Consolidated Billing and Payment Processing.

C. Bill Issuance Charge:

(1) A Customer electing Consolidated Billing and Payment Processing pursuant to this Section shall not be billed the Bill Issuance Charge for the electric and/or gas service for which Consolidated Billing and Payment Processing has been elected. All other customers receiving electric, gas, or combination service shall be billed one Bill Issuance Charge per bill.

D. Bill processing Charges:

(1) ESCOs shall be assessed a bill processing charge of \$0.89 per bill for a Company rendered consolidated bill for those customers with electric-only or gas-only service. ESCOs shall be assessed a bill processing charge of \$0.45 for electric service provided and \$0.44 for gas service provided per bill for a Company rendered consolidated bill for those customers with a combination of electric and gas service.

E. Purchase of ESCO Accounts Receivable Program (POR):

- (1) ESCOs that elect the Company's consolidated billing option for all or a portion of their customers shall be required to sell their accounts receivable for such customers to the Company under the terms of the POR. ESCOs continue to have the right to issue their own bill using dual billing for all or a portion of their customers. Such ESCOs shall be precluded from participating in the POR for customers receiving dual billing.
- (2) The POR obviates the need for the Company to prorate partial customer payments among ESCOs that are participating in the POR.

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32. CONSOLIDATED BILLING AND PAYMENT PROCESSING (Cont'd.):

F. Account Separation Fee

In accordance with Section 9.C.4 of the UBP addendum to this schedule, an ESCO desiring to issue the Consolidated Bill for a customer with a Combination Account may request the Company to establish a separate account for the electric or gas service to be supplied by the ESCO. A fee of \$18.00 will be charged to the ESCO requesting establishment of a separate electric or gas account.

Issued in compliance with order in Case No. 05-M-0453 dated 12/27/2005.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY