

PSC NO: 87 GAS  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
INITIAL EFFECTIVE DATE: 12/01/20

LEAF: 22  
REVISION: 4  
SUPERSEDING REVISION: 1

Issued in compliance with Order in Case 19-G-0379, dated November 19, 2020.

**SERVICE CLASSIFICATION NO. 3**

**INTERRUPTIBLE SALES SERVICE**

**APPLICABLE TO THE USE OF SERVICE FOR:**

Customers that agree to take service on fully interruptible basis and maintain facilities and a sufficient supply of alternate fuel to operate continuously during periods when gas service is interrupted. This Service Classification is available to customers who otherwise would be eligible and take service under Service Classification No. 2 - General Service. Under this Service Classification a customer must have the ability to use a minimum of 40,000 therms per billing month for the November through March period. If the customer does not meet the minimum use requirement, the customer shall be required to take firm service for which they qualify. In constrained areas, as determined by NYSEG, the minimum use requirement may be waived by the Company.

**CHARACTER OF SERVICE:**

Interruptible - natural gas or a mixture of natural gas and synthetic natural gas with a Btu content of not less than 975 Btu per cubic foot for the Lockport Area, not less than 950 Btu per cubic foot for the Champlain Area, and not less than 1,000 Btu per cubic foot for all other areas. Pressure at the option of the Company, but not less than two (2) psig for the Owego Area.

**PRICE: (Per Month)**

The monthly price per therm will be established, at the sole discretion of the Company.

PSC NO: 87 GAS

LEAF: 23

COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION

REVISION: 7

INITIAL EFFECTIVE DATE: 11/01/2023

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Issued in compliance with Order in Case No. 22-G-0318, dated October 12, 2023.

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**PRICE: (Per Month) (CONT'D)**

Delivery

<u>Rate Year 1</u> <u>Monthly Usage</u>	<u>Rate Effective Date: 11/01/2023</u>			
	<u>Otherwise Applicable Firm Transportation Service Classification</u>			
		<u>SC 1T</u>		<u>SC 5T</u>
	First 500 therms or less	\$2,800.00	<u>First 500 therms or less</u>	\$446.74
	Next 14,500 therms, per therm	\$0.09639	<u>Next 14,500 therms, per therm</u>	\$0.12972
	Next 35,000 therms, per therm	\$0.05215	<u>Over 15,000 therms, per therm</u>	\$0.09084
Over 50,000 therms, per therm	\$0.04005			
<u>Rate Year 2</u> <u>Monthly Usage</u>	<u>Rate Effective Date: 05/01/2024</u>			
	<u>Otherwise Applicable Firm Transportation Service Classification</u>			
		<u>SC 1T</u>		<u>SC 5T</u>
	First 500 therms or less	\$3,050.00	<u>First 500 therms or less</u>	\$464.61
	Next 14,500 therms, per therm	\$0.10083	<u>Next 14,500 therms, per therm</u>	\$0.13815
	Next 35,000 therms, per therm	\$0.05455	<u>Over 15,000 therms, per therm</u>	\$0.09662
Over 50,000 therms, per therm	\$0.04190			
<u>Rate Year 3</u> <u>Monthly Usage</u>	<u>Rate Effective Date: 05/01/2025</u>			
	<u>Otherwise Applicable Firm Transportation Service Classification</u>			
		<u>SC 1T</u>		<u>SC 5T</u>
	First 500 therms or less	\$3,325.00	<u>First 500 therms or less</u>	\$482.48
	Next 14,500 therms, per therm	\$0.10534	<u>Next 14,500 therms, per therm</u>	\$0.14707
	Next 35,000 therms, per therm	\$0.05699	<u>Over 15,000 therms, per therm</u>	\$0.10283
Over 50,000 therms, per therm	\$0.04377			

The Company reserves the right to further adjust the delivery price to individual customers based on market conditions. If applicable, the adjusted delivery price will be specified on the Interruptible Transportation Rate Statement which shall be filed with the PSC no later than three days before the effective date.

Issued By: Jeremy Euto, Vice President – Regulatory, Binghamton, New York

PSC NO: 87 GAS

LEAF: 23.0

COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: 11/01/2023

SUPERSEDING REVISION:

Issued in compliance with Order in Case No. 22-G-0318, dated October 12, 2023.

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**PRICE: (Per Month) (CONT'D)**

Delivery: Make-Whole Rates

<u>Rate Year 1</u> <u>Monthly Usage</u>	<u>Rate Effective Date: 11/01/2023</u>			
	<u>Otherwise Applicable Firm Transportation Service Classification</u>			
		<u>SC 1T</u>		<u>SC 5T</u>
	First 500 therms or less	<u>\$0.00</u>	<u>First 500 therms or less</u>	<u>\$0.00</u>
	Next 14,500 therms, per therm	\$0.00280	<u>Next 14,500 therms, per therm</u>	\$0.00622
	Next 35,000 therms, per therm	\$0.00132	<u>Over 15,000 therms, per therm</u>	\$0.00622
Over 50,000 therms, per therm	\$0.00103			
<u>Rate Year 2</u> <u>Monthly Usage</u>	<u>Rate Effective Date: 05/01/2024</u>			
	<u>Otherwise Applicable Firm Transportation Service Classification</u>			
		<u>SC 1T</u>		<u>SC 5T</u>
	First 500 therms or less	<u>\$0.00</u>	<u>First 500 therms or less</u>	<u>\$0.00</u>
	Next 14,500 therms, per therm	\$0.00000	<u>Next 14,500 therms, per therm</u>	\$0.00000
	Next 35,000 therms, per therm	\$0.00000	<u>Over 15,000 therms, per therm</u>	\$0.00000
Over 50,000 therms, per therm	\$0.00000			
<u>Rate Year 3</u> <u>Monthly Usage</u>	<u>Rate Effective Date: 05/01/2025</u>			
	<u>Otherwise Applicable Firm Transportation Service Classification</u>			
		<u>SC 1T</u>		<u>SC 5T</u>
	First 500 therms or less	<u>\$0.00</u>	<u>First 500 therms or less</u>	<u>\$0.00</u>
	Next 14,500 therms, per therm	\$0.00000	<u>Next 14,500 therms, per therm</u>	\$0.00000
	Next 35,000 therms, per therm	\$0.00000	<u>Over 15,000 therms, per therm</u>	\$0.00000
Over 50,000 therms, per therm	\$0.00000			

Effective May 1, 2026, the Make-Whole Rate shall expire and the Delivery Charge that appears on the customer's bill shall not include the Make-Whole Rate.

Issued By: Jeremy Euto, Vice President – Regulatory, Binghamton, New York

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**PRICE: (Per Month) (CONT'D)**

Supply

Gas Supply Charges:

A. Daily Cost of Gas:

The daily price per therm shall be established, at the end of each gas day for each pooling area as defined in the table below. The Daily Cost of Gas shall be summed and charged to the customer monthly. The daily Cost of Gas Rate (“Cost of Gas Rate”) per therm shall be the sum of: (1) the daily midpoint index as published in the Platts *Gas Daily* (“GD”) Publication for the respective pooling area; plus (2) the published firm intrastate pipeline variable transportation rates and fuel rates for the respective pooling area; plus (3) the published firm intrastate pipeline demand rates as defined per pooling area, at a 70% load factor.

<b>Pooling Area</b>	<b>Supply Rate Components</b>
Algonquin and Algonquin - Orange & Rockland	a. GD Iroquois Receipts midpoint; plus b. Iroquois & Algonquin variable and fuel; plus c. Iroquois & Algonquin Demand (@ 70% load factor)
Columbia and Olean	a: Average of GD Tennessee, LA 500 leg and 800 leg midpoints; plus b: Tennessee & Columbia variable and fuel; plus c: Tennessee & Columbia Demand (@ 70% load factor)
Dominion/EGTS	a: GD Dominion/EGTS South point; plus b: Dominion/EGTS variable and fuel rates; plus c: Dominion/EGTS demand (@ 70% load factor)
Iroquois	a: GD Iroquois Receipts midpoint; plus b: Iroquois variable and fuel rates; plus c: Iroquois demand (@ 70% load factor)
Tennessee	a: Average of GD Tennessee, LA 500 leg and 800 leg midpoints; plus b: Tennessee variable and fuel rates; plus c: Tennessee demand (@ 70% load factor)
North Country	a: GD Iroquois Receipts midpoint; plus b: TransCanada (Iroquois to Napierville) variable and fuel rates; plus c: TransCanada (Iroquois to Napierville) demand (@ 70% load factor)

The Daily Cost of Gas shall be calculated as the product of: (1) the customer’s usage at the citygate; and (2) the (daily Cost of Gas Rate plus Capacity Surcharge) for the respective pooling area. A daily volumetric Capacity Surcharge shall be added to the Daily Cost of Gas Rate for customers whose natural gas transportation utilizes intermediary local distribution company or intrastate pipeline capacity in addition to interstate pipeline capacity.

**PSC NO: 87 GAS**

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**COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION**

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Issued in compliance with Commission order in Case 19-G-0379, dated November 19, 2020.

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**PRICE: (Per Month) (CONT'D)**

Supply

Gas Supply Charges:

**B. Merchant Function Charge (MFC):**

Customers in all areas shall also be charged the applicable Merchant Function Charge (MFC) pursuant to General Information Section 14 of P.S.C. No. 90 Gas, or superseding issues thereof, for all Therm use.

A Customer that fails to meet the requirements set forth under Special Provisions - Distillate Fuel Customers and Special Provisions - Human Needs Customers of this service classification shall be assessed a premium equal to the greater of one hundred thirty percent (130%) of the applicable gas equivalent alternate fuel price or one hundred thirty percent (130%) of the otherwise applicable sales price, as determined by the Company, per therm. The premium will be applied for the billing period during which noncompliance becomes known and for each subsequent billing period, until the Customer has provided sufficient evidence, as determined by the Company, that it has fully complied with the requirements set forth under Special Provisions - Distillate Fuel Customers and Special Provisions - Human Needs Customers.

PSC No: 87 - Gas  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
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Revision: 11  
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**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**CUSTOMER CHARGE:**

The Customer Charge is set forth in PSC No. 88, S.C. No. 2 - PRICE (Per Month), per meter, plus the Bill Issuance Charge, per bill if applicable. The Customer Charge and the Bill Issuance Charge, if applicable, shall appear on the Customer's bill whether or not any gas was used during the billing period.

**MINIMUM CHARGE:**

The Customer shall be required to purchase a minimum quantity of 40,000 therms per billing month for the November through March period. If this minimum is not met, the deficiency shall be billed at:

- a. The applicable price as set forth herein pursuant to Delivery price; or
- b. On the monthly Statement of Gas Interruptible Transportation Rate Adjustment, if filed, pursuant to this Schedule, or any superseding issues thereof.

In the event that service is interrupted by the Company in accordance with the terms of this Service Classification, then the Minimum Charge shall be multiplied by the ratio of the number of days that service is available to the customer for a full day to the total number of days in the service period.

The Company, at its sole discretion, may waive the minimum use requirement in constrained areas. In such instances, the minimum charge will be based on the agreed upon usage level.

PSC No: 87 - Gas  
New York State Electric & Gas Corporation  
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Revision: 10  
Superseding Revision: 8

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**WEATHER NORMALIZATION ADJUSTMENT (WNA):**

Customers in all areas shall also be charged the applicable Weather Normalization Adjustment (WNA) pursuant to General Information Section 17 of PSC No. 90 Gas, or superseding issues thereof, for all Therm use.

**INCREASE IN PRICES AND CHARGES APPLICABLE WHERE SERVICE IS SUPPLIED:**

The prices and charges under this service classification, including the Minimum Charge, will be increased by a surcharge pursuant to General Information Section 3 of this Schedule to reflect the tax rates applicable within the municipality where the customer takes service.

**NEW METERED SERVICE POINTS:**

To initiate service for either a new Customer or an existing Customer with a new service point, the Customer must submit a signed General Service Application to the Company. The Customer must have installed daily metering equipment, and a Company approved method of communication with the daily meter reading device by the 20th calendar day of the month in order for service to be initiated on the 1st calendar day of the next month. All provisions of this Service Classification shall be initiated on the 1st calendar day of the month.

**CUSTOMER NOMINATIONS:**

Customers electing service hereunder shall provide the Company with an estimate of their daily load profile.

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**TERMS OF PAYMENT:**

All bills are rendered at the above "unit prices" and that amount is due on bills paid on or before the "if paid by" date shown on the bill. A late payment charge at the rate of 1½% per month shall be billed on all amounts not paid by that date. (Further details can be found in Section 8 of P.S.C. No. 90 Gas, or superseding issues thereof.)

**TERM:**

The term shall be specified in the Service Agreement.

**SPECIAL PROVISIONS - ALL CUSTOMERS:**

- A. All sales hereunder shall be subject to interruption, temporary curtailment or discontinuance, and permanent discontinuance, on not less than two hours' notice from the Company and Company shall not be in any way liable for any failure in whole or in part, temporary or permanent, to deliver gas under this service classification. Customers that fail to comply with a notification to interrupt, curtail or discontinue shall pay a charge, in addition to all other prices and charges payable by said customer, of \$2.50 per therm for all quantities consumed in violation of the notification, as determined by the Company.

A Customer that fails to comply with a notification to interrupt, curtail, or discontinue shall also be subject to the following:

- (a) The addition of one unannounced interruption test at the end of January. A waiver of this test shall be granted for interruptible customers interrupted due to weather within five days of a scheduled January test;
  - (b) A requirement to provide an affidavit attesting to compliance with the Company's tariff, except those customers that have elected to cease using natural gas when directed to by the Company in lieu of maintaining an alternate fuel inventory; and,
  - (c) The contact information for the customer's alternate fuel supplier is required to be included in the affidavit described in (b) above.
- B. A customer shall provide a signed affidavit by the close of business on October 1, or by the close of business on the following business day if October 1 falls on a weekend or holiday attesting the customer meets the requirements to take service under this Service Classification. If a customer fails to provide the affidavit, the customer shall be subject to a Daily Penalty Charge. The Company may begin to assess the Daily Penalty Charge at the start of the winter period on November 1 and every day thereafter until the signed affidavit is received, or until the end of the winter season on April 1. The Daily Penalty Charge amounts are set forth in P.S.C. No. 88 – Service Classification No. 2 – Special Provision B.
- C. Customer's natural gas equipment should have an alternative source of fuel, however this requirement may be waived by written permission of the Company. The Company reserves the right to conduct an onsite inspection of the Customer's alternate fuel facilities at any time to determine whether the equipment is properly installed, maintained, functioning and capable of serving the Customer's energy requirements at a level equivalent to that of the natural gas provided under this service classification. Natural gas equipment served under this service classification, may be transferred to an applicable firm service classification with the written permission of the Company. However, any such equipment can not be resupplied under an interruptible service classification prior to the elapse of a minimum period of one year without permission of the Company.



**PSC NO: 87 GAS**

**COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION**

**INITIAL EFFECTIVE DATE: 11/01/2023**

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LEAF: 27

REVISION: 10

SUPERSEDING REVISION: 8

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**SPECIAL PROVISIONS - ALL CUSTOMERS: (CONT'D)**

- D. Customers taking service under this service classification may be required to install daily metering equipment, at the sole discretion of the Company.
- E. The Customer shall provide the Company with an affidavit certifying the grade and sulphur content of fuel oil that can be utilized in the facilities served under this service classification or a description of the alternate fuel used.
- F. Customers taking service under this service classification must enter into an individual Service Agreement with the Company.
- G. The Company shall communicate daily with each interruptible customer facility location via email, text messages, fax or phone call. See the Company's GTOP Manual for specific details. Additionally, the Company shall communicate with each interruptible customer facility location at the end of every interruption to remind customers to replenish alternate fuel inventories as needed to maintain minimum levels.
- H. Non-Compliance Charge: A penalty assessed to an Interruptible customer when the Company becomes aware either by notification from a customer or by inspection, in accordance with Special Provision C, that a customer is currently incapable of interrupting and switching to their alternate fuel, and an interruption has not been called.

The Non-Compliance Charge shall be:

- (a) 130% of the applicable Interruptible Gas price as determined in PRICE: (Per Month) for interruptible sales customers, or
- (b) 130% of the applicable Interruptible transportation rate for interruptible transportation customers.

If a customer notifies the Company that they are currently incapable of interrupting and switching to their alternate fuel due to circumstances outside of the customers control, the customer must resolve the issue within 10 calendar days or the Company shall begin assessing the Non-Compliance Charge. If the Company becomes aware that a customer is currently incapable of interrupting and switching to their alternate fuel through an on-site inspection, the Company shall begin assessing the Non-Compliance Charge the following day.

The Non-Compliance Charge shall be assessed until the Customer notifies the Company that they are now capable of interrupting and switching to their alternate fuel and the correction has been verified by Company personnel through an on-site inspection.

A Two-Violation Interruptible customer, defined below, shall also be subject to a Non-Compliance Charge for all gas consumed from the time of the second violation until the end of the current winter period.

If the Company calls for an interruption and the Customer fails to interrupt as required, the Company shall impose the Unauthorized Use Charge, in lieu of the Non-Compliance Charge, for unauthorized gas usage during the interruption period. Following the interruption, the Company may resume imposing the Non-Compliance Charge through the end of the current winter period.

- I. Failure to interrupt the use of gas during an interruption shall be counted as a violation under the Two-Violation Rule.
  - 1. Two-Violation Rule: For each Winter Period, an Interruptible customer shall incur a violation if the customer fails to fully interrupt its use of gas at any time during an interruption, including any planned interruptions (except for any permitted use of gas for ignition purposes).
    - a. If a customer's second failure to interrupt occurs within 48 hours of an initial violation, the second failure shall not be considered a second violation. If a failure to interrupt is due to failure of Company-owned equipment that is not attributable to the customer, the failure to interrupt shall not be considered a violation.

Issued By: Jeremy J. Euto, Vice President – Regulatory, Binghamton, NY

**PSC NO: 87 GAS**

**COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION**

INITIAL EFFECTIVE DATE: December 1, 2020

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SUPERSEDING REVISION:

**SERVICE CLASSIFICATION NO. 3 (CONT'D)**

**INTERRUPTIBLE SALES SERVICE (CONT'D)**

**SPECIAL PROVISIONS - ALL CUSTOMERS: (CONT'D)**

- I. Failure to interrupt the use of gas during an interruption will be counted as a violation under the Two-Violation Rule. (Cont'd)
  2. A Customer's failure to interrupt its use of gas due to inoperable dual-fuel facilities (excluding, for purposes of this paragraph, associated Customer-installed phone lines) counts as a violation towards the above-described two-violation rule except as follows:
    - a. During each Winter Period, a customer's failure to interrupt the use of gas during a planned interruption due to documented inoperable dual-fuel facilities will not be counted as a violation provided that the Customer
      - i. notifies the Company within one hour of the failure of its equipment;
      - ii. repairs and makes operable its dual-fuel equipment within forty-eight (48) hours of the equipment's failure; and
      - iii. provides the Company with an affidavit or other sufficient documentation that it has repaired and made operable its dual-fuel equipment and immediately complies with the earlier of the ongoing interruption or a separate planned interruption.
    - b. The Company will extend the 48-hour repair deadline to a period not to exceed seven (7) days provided the Customer demonstrates to the Company's satisfaction that such extension was necessary due to the unavailability of a part and its installation during such 48-hour repair period.
    - c. All three conditions must be satisfied for this exception to the two-violation rule to apply. During the 48-hour repair period, or, if applicable, the extended 7-day repair period, the Customer will be subject to applicable unauthorized use charges, an alternate fuel or energy non-compliance charge, minimum charges and imbalance charges as set forth in this Service Classification, the Company's GTO, or this Rate Schedule.
    - d. If during the Winter Period, a customer interrupted the use of gas, as required, during the first planned interruption, then the customer will be granted an additional one-time waiver subject to the customer meeting all of the requirements detailed in this section. If the customer elects for cease operations, this exemption does not apply.

**SPECIAL PROVISIONS - DISTILLATE FUEL CUSTOMERS:**

- A. A Distillate Fuel Customer is a Customer that uses No. 2 fuel oil, diesel or kerosene.
- B. On November 1 of each year, a Distillate Fuel Customer meeting the alternate fuel requirement, as set forth in this service classification, is required to have an adequate supply of distillate fuel on-hand. A distillate fuel supply shall be considered on-hand and adequate if the supply is either: (a) on-site and sufficient to meet a minimum of 10 consecutive days requirements; or (b) if Customers physical facilities are insufficient to provide for a 10-day supply, then the Customer must: (i) have a full distillate fuel tank(s); and (ii) provide verification, to the Company's satisfaction, of alternative fuel supplies, other than spot market purchase of distillate fuel that, in combination with (a), provides for a 10-day supply.

..DID:  
..TXT: PSC NO: 87 GAS LEAF: 27.1  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1  
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RECEIVED: STATUS: EFFECTIVE: 10/01/00

SERVICE CLASSIFICATION NO. 3 (CONT'D)

INTERRUPTIBLE SALES SERVICE (CONT'D)

SPECIAL PROVISIONS - DISTILLATE FUEL CUSTOMERS: (CONT'D)

- C. The Company shall have the right at any time to inspect Customer's physical facilities to determine compliance with Special Provisions - Distillate Fuel Customers (Section B). A Customer that refuses to permit the Company to inspect its facilities shall have one (1) Business Day to allow the Company to perform its inspection. If the Customer does not allow the Company to perform its inspection in the allotted time period, the Customer will be charged a premium as set forth in the "Price" section of this service classification. The premium will be in addition to all other applicable prices and charges and will be applied until such time as the facilities are inspected and found to be compliant.
- D. Customer's that fail to comply with the requirements of Special Provisions - Distillate Fuel Customers (Section B) will be assessed a premium as detailed in the "Price" section of this service classification.

A Customer will be considered in non-compliance if:

- (a) the Customer refuses to allow the Company to inspect its facilities; or
  - (b) the Company inspects the Customer's facilities and determines that the Customer has failed to comply with Special Provisions - Distillate Fuel Customers (Section B); or
  - (c) the Customer fails to comply when the Company provides notification, as set forth in Special Provisions - All Customers (Section A).
- E. Subject to Company's discretion, any Distillate Customer may be relieved of the obligations set forth in Special Provisions - Distillate Fuel Customers (Sections B through D) if the Customer is willing to cease operation of those facilities that are subject to a notification issued in accordance with Special Provisions - All Customers (Section A).

..DID:  
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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1  
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SERVICE CLASSIFICATION NO. 3 (CONT'D)

INTERRUPTIBLE SALES SERVICE (CONT'D)

SPECIAL PROVISIONS - DISTILLATE FUEL CUSTOMERS: (CONT'D)

If a Customer under this section fails to cease operations when notified, the Customer shall immediately become subject to all the requirements otherwise applicable to Distillate Fuel Customers including, but not limited to, the failure to interrupt provisions contained in Special Provisions - All Customers (Section A) and the retroactive application of the pricing premium, as detailed in the "Price" section of this service classification, from November 1 until such time as full compliance, as determined by the Company, is achieved.

SPECIAL PROVISIONS - HUMAN NEEDS CUSTOMERS:

- A. A Human Needs Customer is a Customer that heats all or any portion of any building, including apartment houses, prisons, dormitories, nursing homes, hospitals, hotels, and other building where persons may dwell on a permanent basis.
- B. The requirements and obligations set forth in Special Provisions - Distillate Fuel Customers (Sections B, C and D only) shall be applicable to a Human Needs Customer regardless of alternate fuel type.