



An AVANGRID Company

EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**

Tap and go!

No matter where you go this summer, enjoy the convenience of accessing your **NYSEG** account anytime, anywhere with our **FREE Mobile App**.

- Log into the app using Secure Touch or Face ID™
- You don't have to remember your account number
- Report an electricity outage
- View and pay your bill in just a few taps

Access your account by visiting nyseg.com/MyAccount.



**Scan here to get our
free Mobile App!**

No smartphone? You can still easily
access your account by visiting
nyseg.com/MyAccount.

Keep your cool this summer

Manage your energy use this summer and let us help you out with a **free qualifying* smart thermostat**.

Sign up for **Smart Savings Rewards**** when you buy a qualifying* smart thermostat at **NYSEG Smart Solutions** and you'll get \$70 off your purchase as an enrollment bonus.

When you combine the instant rebate – available exclusively to our customers – and the \$70 enrollment bonus, the qualifying* smart thermostat is free!

Plus, you get a **\$20 bill credit** at the end of the summer for fully participating in at least one temperature adjustment.

Visit nysegsmartsolutions.com to see how you can get a free qualifying* smart thermostat. While you're there, check out the other great deals on energy-saving products.



Relax and enjoy your summer with great deals on energy-saving products at nysegsmartsolutions.com.

This offer is good on **select thermostats only.*

To be eligible for the Smart Savings Rewards program and the \$70 enrollment bonus, you must be a NYSEG residential or small business electricity customer and install a **qualifying thermostat to control your central air conditioning.*

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Meeting the needs of a growing community

We have completed and energized the newly expanded Big Tree substation in Orchard Park.

The substation upgrade ensures we're prepared to meet the growing demand for additional power in the area, supporting economic development in the region – including a new Buffalo Bills stadium being built for the 2026 season.

The Big Tree project is just one example of our efforts to modernize equipment in the communities we serve to provide the power you need.



Community Spotlight

Helping our communities reduce energy use

We have been delivering energy saving kits around the state in an effort to reach the areas of greatest need. Here are a few highlights:

- Our Customer Advocates and Energy Efficiency Team volunteered at Trumansburg United Methodist Food Pantry to help distribute food and free energy saving kits.
- We visited the Delaware County Office of the Aging recently to discuss assistance programs available for customers and brought free energy saving kits for their clients.
- Employees from our Liberty division volunteered with A Single Bite in South Fallsburg and delivered free energy saving kits and meals to families in need.
- Brewster Employees volunteered at the Putnam CAP food bank and provided free energy saving kits to the organization to give to their clients.



Each energy saving kit contains four LED light bulbs, a faucet aerator, showerhead and power strip that can help reduce energy usage and potentially save money on monthly utility bills.

Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number. Markers only indicate a pipeline's general location and cannot be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact **UDig New York** at **811** prior to any excavation.



Safe digging is no accident

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

It's free and easy — simply call **UDig New York** at **811**, or use their online form at udigny.org, between two and 10 working days before starting your project.

All utilities will then mark the underground facilities in and near the work zone.

