

May 2025

EnergyLines

Manage your account anytime, anywhere with our **Mobile App!**

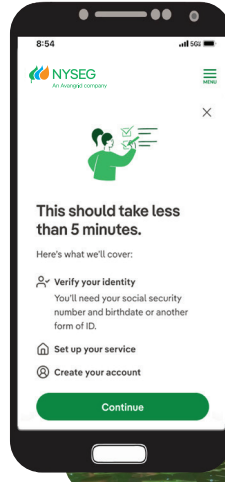


Moving made simple – just click and go

If you're moving into a new home or opening up your summer camp, you can request to start your new service and stop your old service with just a few clicks.

Our online moving process is so easy that we may be the least stressful part of your move or opening up your cottage for the summer.

Start or stop your service at nyseg.com/Moving and let your summer adventure begin!



Manage your summer energy use with Energy Manager

Summer is almost here! Use Energy Manager* to keep your energy use in check. Here's how:

- **Track use.** Monitor your daily energy use.
- **Understand use.** See your energy use by category (heating, cooling, lighting, hot water).
- **Get insights.** Find ways to reduce your use.
- **Save energy.** Adjust your habits to lower your monthly energy use.

Stay cool and take control of your energy use this summer. Visit nyseg.com/MyAccount to get started.

*Available to customers with a smart meter.



Get ready for the heat with these deals

Memorial Day is the unofficial start of summer, and it's only going to get warmer. Prepare your home for the heat with our weatherization solutions while enjoying Memorial Day discounts at nysegsmartsolutions.com/weatherization.



Benefits include:

- **Stay cool.** Seal drafts to keep in the cool air.
- **Save energy.** Lower your energy use with improved efficiency.
- **Increase home value.** Invest in long-term upgrades.

Shop today to stay cool tomorrow.



Powering the future

We're continuing to assess our overhead electric distribution equipment to support reliability and safety. Our authorized vendor may be in your neighborhood as we capture imagery of our equipment.

We don't need access to your property and are focused on capturing images of our equipment only. We take your privacy seriously. Our drone operators always maintain visual range of equipment, our personnel carry identification and vehicles are branded with our logos for easy identification.



How is my electricity supply generated?

Your electricity supplier is required by the **New York State Public Service Commission (PSC)** to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data (calendar year 2023) is provided by the PSC and the **New York State Energy Research and Development Authority (NYSERDA)**.

- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart located at the right and at nyseg.com/EnvDisc.
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your **NYSEG** bill, your supplier's environmental disclosure information is published as a separate bill insert with your **NYSEG** bill and posted at nyseg.com/EnvDisc and nyseg.com/EnergyLibrary.
- If you buy electricity from a supplier other than **NYSEG**, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

For more information, please contact the PSC at **888.ASK.PSC1 (888.275.7721)** or NYSEERDA at **866.NYSEERDA (866.697.3732)**.

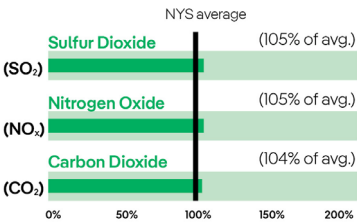
Fuel sources used to generate your electricity supply

- January 2023 through December 2023
- Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	2%
Hydroelectric	7%
Natural gas	56%
Nuclear	24%
Oil	Less than 1%
Renewable biogas	Less than 1%
Solar	6%
Solid waste	3%
Wind	Less than 1%
Total	100%

Air emissions relative to the New York state average

- January 2023 through December 2023



Your safety is our priority

Natural gas is colorless and odorless. For your safety, a distinctive sulfur-like odor, similar to rotten eggs, is added so that you'll recognize it quickly. If you think you smell natural gas...



- **Get up, get out and get away! Then call us immediately at 1.800.572.1121** or call **911** from a safe location. We'll respond quickly to make sure you and your family are safe.
- **Do not** smoke or operate electrical switches or appliances. They may produce a spark that might ignite the natural gas.
- **Do not** assume someone else will report the condition.
- **Do** provide the exact location, including cross streets.
- **Do** let us know if you notice sewer construction or digging activities in the area.

For more information about natural gas safety, visit nyseg.com.