



# Natural gas rates summary – effective May 1, 2025

PSC No. 87 and 88

## Introduction

This document is a general summary of our natural gas rates. For a complete description of terms and conditions of service, please refer to our tariffs as approved by the New York State Public Service Commission (PSC) available at [nyseg.com](http://nyseg.com). Questions? Please contact us at **800.572.1111**.

## Natural gas service

Your natural gas bill is made up of delivery and supply charges. The delivery charge is what you pay us to transport natural gas to you through our pipes. The supply charge is what you pay for the natural gas you use.

We are your natural gas delivery company. For the purchase of your natural gas supply, you have the option of choosing us or an Energy Services Company (ESCO), also known as a supplier. Under either option, we will continue to deliver your natural gas, safely and reliably. If your natural gas supply is interrupted, you have a natural gas emergency or you have questions regarding your natural gas service, we will be there for you.

## Overview of natural gas supply choice

You can purchase your natural gas supply from either us or an ESCO. If you choose us as your supplier, your price for natural gas will be a variable rate that changes monthly and is based on our cost for the natural gas without profit. You also have the option to purchase natural gas from a variety of ESCO's. You can obtain a complete list of qualified ESCO's at [nyseg.com](http://nyseg.com) or by calling **800.572.1111**.

## Important information about your bill

**Terms of payment** – Payment is due when you receive your bill. To avoid a late payment charge, your payment must be postmarked by the date shown at the bottom of page 1 of your bill. If you pay your bill in person or online, your payment must be received on or before that date. The late payment charge is 1.5% per month.

**Payment options** – Pay your bill online, by mail, electronic funds transfer, or at any of our authorized pay agents. If you pay in person, please bring your entire bill.

**Term of service requirements** – The term of service is one month and thereafter until terminated by 48 hours' written notice, unless otherwise defined within a transportation service agreement.

**Monthly basic service charge and transportation administration charge** – Includes a portion of the cost of the meter, meter reading and billing, and part of the cost of providing delivery service. It will appear on your bill whether or not you used any natural gas during the billing period. For natural gas transportation customers, a transportation administration charge will be assessed on all accounts, unless otherwise stated in the applicable tariff.

**Merchant function charge (MFC)** – Reflects the administrative costs associated with obtaining natural

gas supply. Customers who choose an ESCO will not be charged the MFC. The MFC varies monthly.

**System benefits charge (SBC)** – A state-mandated charge for all residential natural gas customers. This charge is used to fund initiatives focused on reducing residential natural gas use in the state as part of the Energy Efficiency Portfolio Standard and was ordered by the Public Service Commission.

**Gas Supply Charge (GSC)** – Reflects the costs associated with purchasing natural gas and transporting it to our delivery system for customers receiving their natural gas supply from us.

**Taxes** – We collect the applicable local revenue taxes and/or gross income tax by applying a Tax Surcharge Factor (TSF) to each service classification's charges when a customer's bill is calculated. Where applicable, we must also pay a temporary metropolitan transportation business tax surcharge.

Additionally, some cities and villages charge a 1% municipal gross income tax on a utility's local revenues. The TSF is not applied to the state and/or local sales taxes.

**The charges specified in this document do not include any applicable state and/or local revenue taxes or income taxes.**

**Transition Surcharge (TS)** – Reflects the costs of making the natural gas industry more competitive and includes other associated credits and/or charges.

**Weather Adjustment (WA)** – Also called the weather normalization adjustment, is an adjustment in the delivery charge portion of customer gas bills due to variations from normal weather during the heating season, October 1 through May 31. If temperatures during the billing period are colder than normal, you may receive a credit on your bill. If temperatures are warmer than normal, you may receive a charge.

**Interruptible service** – Available to transportation and sales nonresidential customers meeting the eligibility requirements established in gas tariffs PSC No. 87 and PSC No. 88.

## Transportation service only

**Customer aggregation** – Any natural gas customer or group of natural gas customers can combine their usage for the purpose of buying natural gas from a natural gas supplier (also called a gas marketer or nonutility natural gas provider). The combined usage must be more than 50,000 therms per year. Customers interested in aggregation transportation service (PSC No. 88 - Service Classification Nos. 13 and 14) must contact a natural gas supplier to be in an aggregation "pool."

**Reservation of sales customer status** – Transportation customers, except those as defined as mandatory capacity release customers, can pay pipeline capacity demand charges for the right to use NYSEG-supplied natural gas in the event customer-owned transportation gas is not available. These customers will also pay a demand cost of gas adjustment.

**Demand cost of gas adjustment** – Transportation customers who elect to reserve their “sales customer” status shall be subject to a demand cost of gas adjustment per therm of natural gas supplied. The demand cost of gas adjustment applies when our average demand cost of reserving “sales customer” status differs from the base demand cost of \$0.1111 per therm.

**Research and development adjustment** – Provides funding for research and development programs.

**Sales service**

**PSC No. 87 Service Classification No. 1 - Residential sales service rates**

**1. Eligibility requirements:** Residential service in individual private dwellings; two-family dwellings where the customer is a resident, flats, apartments, and separately metered non-space or non-water heating equipment in common areas used by tenants of individually metered multi-family residences of 10 units or less. Applicable also to natural gas used exclusively for religious purposes by any corporation, association or school organized and conducted in good faith for religious purposes, or for any post or hall owned or leased by a not-for-profit corporation that is a veterans’ organization. Applicable also to natural gas used exclusively in connection with a community residence for the mentally disabled, as defined in subdivision 28, 28-a, or 28-b of section 1.03 of the mental hygiene law, provided that such residence is operated by a not-for-profit corporation and, if supervisory staff is on site 24 hours a day, that the residence provides living accommodations for 14 or fewer residents.

**2. Rates:**

**GAS DELIVERY CHARGE (\$/therm)**

- Basic Service Charge:  
Bill Issuance and Payment Processing \$0.89  
First three therms or less (heating) \$20.30  
First three therms or less (non-heating) \$16.30
- Usage charge:  
Next 47 therms, per therm \$0.79924  
Over 50 therms, per therm \$0.22449
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

**GAS SUPPLY CHARGE (\$/therm)**

- Gas Supply Charge (GSC) Rates vary monthly
- Merchant Function Charge (MFC) Rates vary monthly

**PSC No. 87 Service Classification No. 2 - General sales service rates**

**1. Eligibility requirements:** Applies to nonresidential customers not qualified for the residential sales rate.

**2. Rates:**

**GAS DELIVERY CHARGE (\$/therm)**

- Basic service charge:  
Bill issuance and payment processing \$0.89  
First three therms or less \$34.56
- Usage charge:  
Next 497 therms, per therm \$0.46757  
Next 14,500 therms, per therm \$0.28247  
Over 15,000 therms, per therm \$0.18109
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

**GAS SUPPLY CHARGE (\$/therm)**

- Gas Supply Charge (GSC) Rates vary monthly
- Merchant Function Charge (MFC) Rates vary monthly

**Transportation service  
PSC No. 88 Service Classification No. 1 - Firm transportation service rates**

**1. Eligibility requirements:** Available to existing firm sales service customers or new firm customers, who purchase natural gas from a nonutility natural gas supplier with minimum quantities eligible for transportation of 250,000 therms per year, when the company has facilities and capacity available and adequate for the customer’s load.

**2. Rates:**

**GAS DELIVERY CHARGE (\$/therm)**

Without sales reservation

- Transportation administration charge:  
Bill issuance and payment processing \$0.89  
First 500 therms or less \$3,325.00
- Usage charge:  
Next 14,500 therms, per therm \$0.15048  
Next 35,000 therms, per therm \$0.08141  
Over 50,000 therms, per therm \$0.06253
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

With sales reservation

- Transportation administration charge:  
Bill issuance and payment processing \$0.89  
First 500 therms or less \$3,380.55
- Usage charge:  
Next 14,500 therms, per therm \$0.26158  
Next 35,000 therms, per therm \$0.19251  
Over 50,000 therms, per therm \$0.17363
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

**3. Special provision:** All potential and existing customers should be familiar with the special provisions associated with this service classification. To review the special provisions for this service classification, please refer to PSC No. 88 gas tariff.

**PSC No. 88 Service Classification No. 13 -  
Residential firm aggregation transportation  
service rates**

**1. Eligibility requirements:** Available to existing firm sales service customers, or new firm customers, who purchase natural gas from a nonutility natural gas provider with minimum aggregation quantities for transportation of natural gas greater than 50,000 therms per year, when the company has facilities and capacity available and adequate for the load.

**2. Rates:**

**GAS DELIVERY CHARGE (\$/therm)**

Without sales reservation

- Transportation administration charge:  
Bill issuance and payment processing \$0.89  
First three therms or less (non-heating) \$16.30  
First three therms or less (heating) \$20.30
- Usage charge:  
Next 47 therms, per therm \$0.79924  
Over 50 therms, per therm \$0.22449
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

**3. Special Provision:** All potential and existing customers should be familiar with the special provisions associated with this service classification. To review the special provisions for this service classification, please refer to PSC No. 88 gas tariff.

**PSC No. 88 Service Classification No. 14 -  
Nonresidential firm aggregation  
transportation service rates**

**1. Eligibility requirements:** Available to existing firm sales service customers or new firm customers, who purchase

natural gas from a nonutility natural gas supplier with minimum aggregation quantities of natural gas for transportation greater than 50,000 therms per year, when the company has facilities and capacity available and adequate for the customer's load.

**2. Rates:**

**GAS DELIVERY CHARGE (\$/therm)**

Without sales reservation

- Transportation administration charge:  
Bill issuance and payment processing \$0.89  
First three therms or less \$34.56
- Usage charge:  
Next 497 therms, per therm \$0.46757  
Next 14,500 therms, per therm \$0.28247  
Over 15,000 therms, per therm \$0.18109
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

With sales reservation

- Transportation administration charge:  
Bill issuance and payment processing \$0.89  
First three therms or less \$34.89
- Usage charge:  
Next 497 therms, per therm \$ 0.57867  
Next 14,500 therms, per therm \$ 0.39357  
Next 35,000 therms, per therm \$ 0.29219
- Weather Adjustment (WA) Varies with each bill (heating season only)
- Transition Surcharge (TS) Rates vary with each bill

**3. Special provision:** All potential and existing customers should be familiar with the special provisions associated with this service classification. To review the special provisions for this service classification, please refer to PSC No. 88 gas tariff.

How to contact us

Emergency numbers, available 24 hours a day:

- Electricity interruptions or emergencies: **800.572.1131**
- Natural gas odors or emergencies: **800.572.1121**

Email:

Send an email to **[custserv@nyseg.com](mailto:custserv@nyseg.com)**.

Mail:

- |                        |   |
|------------------------|---|
| • Bill payment         | NYSEG, P.O. Box 847812<br>Boston, MA 02284-7812   |
| • Customer Care Center | NYSEG, P.O. Box 5240<br>Binghamton, NY 13902-5240 |

Payment arrangements: **888.315.1755**

Service and billing questions: **800.572.1111**

Deaf and hard of hearing:

Dial 711 (New York Relay Service)

Automated services line: **800.600.2275**

Call anytime 24/7 to enter a meter reading, pay by phone, learn your account balance and more.

Online account services at  
**[nyseg.com/MyAccount](http://nyseg.com/MyAccount)**