

NYSEG

Energy *Lines*



Enroll Today!
Voice Your Choice
by 7 p.m. on
December 29, 2006.

November 2006

KEEPING YOU INFORMED



It's time to **voice** *your choice* for your electricity supply

Through 7 p.m. on December 29 as a NYSEG electricity customer, you can select your electricity supplier – NYSEG or a supplier other than NYSEG (also known as an energy services company or ESCO).

This month you'll receive an enrollment kit with all the information you need to make your choice.



IF YOU DO NOT CHOOSE BY 7 P.M. ON DECEMBER 29, you will be automatically enrolled as follows:

- Residential or nonresidential customers without a demand meter will be placed in a **new Default Supply Option**.
- Nonresidential demand-metered customers will be placed in the **Variable Price Option**.
- Customers purchasing their electricity supply from an ESCO will remain enrolled in their current choice if we do not receive a new enrollment from their ESCO.

Prices take effect on January 1, 2007 and continue for only one year, ending in December 2007.

In addition to information at nyseg.com, you can learn more by phone – call 1.866.NYSEG.03 (1.866.697.3403) for descriptions of choices, prices, your current enrollment status and to enroll.

With any electricity supply choice you make, NYSEG will continue to safely and reliably deliver your electricity.

This program is required by New York State Public Service Commission. NYSEG customers are being asked to select an electricity supply pricing option each year through 2008.

Residential Benefits From Low-Cost Hydropower May Be In Danger

For 40 years, NYSEG residential electricity customers have benefited from an allocation of power from the New York Power Authority's Niagara and St. Lawrence hydroelectric plants. Because of the low cost of this power, NYSEG residential customers will see a \$117 million benefit in 2006.

Some people are now suggesting that this power should be shifted to economic development instead of using it to benefit residential customers.

We strongly disagree and here's why: If we lose this low-cost power when the contracts for it expire on August 31, 2007, NYSEG residential electricity rates would increase 12% to 14.5%.

We're fighting to keep this power for our residential customers and we'll keep you informed about our efforts.

Here's What You Can Do to Manage Natural Gas Costs This Winter

>> Check out nyseg.com for more information on using energy wisely. Some simple steps can go a long way toward saving you money. They include:

- Ensuring your home is adequately insulated and doors and windows keep heat in and cold out.
- Cleaning or replacing furnace filters when they are dirty or once a month to help ensure that furnaces are working efficiently.
- Making sure heating supply and return registers are clean, not blocked by furniture or drapes.
- Installing an automatic set-back thermostat.
- Opening blinds and drapes on south-facing windows during the day to let in heat from the sun, and closing them at night and on cloudy days.
- Setting your water heater at 120 degrees. (Follow manufacturer's instructions or contact a plumbing and heating contractor.)

>> **Having trouble paying your NYSEG bills?** Contact us at 1.888.315.1755 so we can work on a solution together.



- Natural gas bills include **delivery** and **supply** charges. The **delivery** charge is what you pay NYSEG to transport natural gas to your home or business. The **supply** charge is what you pay NYSEG or a supplier for the natural gas you use.
- NYSEG's natural gas delivery prices have remained relatively flat for a decade.
- NYSEG natural gas customers pay market-based prices for the natural gas they use (supply). NYSEG cannot control these market-based supply prices, and NYSEG makes no profit on the natural gas we purchase for our customers.

USING ENERGY SAFELY & WISELY

Emergency Generator Information

Emergency generators are a popular way to supply stand-by electricity. When properly sized, installed and operated, stand-by generators (or emergency or back-up generators) can safely power electrical equipment during power interruptions. However, you must follow proper procedures or you may place yourself and your family at serious risk. Also, improperly operated generators can feed electricity back into NYSEG's lines, placing NYSEG people who are working to restore service in danger.

- **Portable** generators are smaller, stand alone and are not connected to any existing wiring system. Extension cords are used to connect portable generators to electrical equipment or appliances.

- **Stationary** or integrated generators are typically much larger. They are built-in units connected directly to the wiring system of a home or business.

A Special Note About Natural Gas-fired Generators

Many generators fueled by natural gas require a delivery pressure that's greater than NYSEG's standard pressure. If the generator is not supplied with the manufacturer's suggested delivery pressure, it may not run. *Before purchasing a natural gas-fired generator, contact NYSEG at 1.800.572.1111 to ensure an elevated delivery pressure is available to your home or business.* This is **NOT** available in all areas.

According to the National Electric Code, all integrated units must use a double-pole, double throw (DPDT) transfer switch to safely isolate the generator from NYSEG power lines.



Typical stationary natural-gas fired generator



Typical portable generator



An Energy East Company

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