

EnergyLines

August 2022

Manage your account anytime, anywhere with our **new Mobile App**!

Moving can be stressful, let us help!

Go eBill...gain back your time, your space and never misplace a bill again!



Sign up for eBill at nyseg.com/eBill and receive your bill by email.

- You receive the same bill just delivered to your email
- You choose how you want to pay your bill
- You can set up payment reminders
- You can access up to 13 months of previous eBills

Power On: Investing in a stronger, smarter grid

We are making investments in our delivery system to provide additional power to meet growing demand, increase reliability and accommodate growth and economic development throughout our service areas.

For example, we recently began construction to upgrade the electric distribution system in the town of Stephentown, which will bring enhanced reliability to homes and businesses in the towns of Berlin, Petersburgh and Stephentown.

The project is part of our Resiliency Program, which proactively strengthens our electric infrastructure to continue providing safe and reliable service each and every day.



Circuit upgrade projects improve reliability.





Stay cool and save this summer!

It's easy to find energy-efficient and smart home products when you visit NYSEG Smart Solutions, our secure, online store. We've selected products that not only deliver savings to you, but also comfort and efficiency.

Our online store offers:

- Smart thermostats
- LED lighting products
- Water-saving solutions

Power strips

Air purifiers, filters and more!

Visit NYSEGSmartSolutions.com to check out the rebates and savings available exclusively for NYSEG customers.

Get paid to use less energy

Enroll in our Smart Savings Rewards program and score a \$45 Amazon e-gift card^{*} plus the chance to earn a \$20 credit on your electricity bill.

Once you enroll, we'll adjust your thermostat during times when summer electricity demand is at its highest. It's just a few degrees, but you'll earn a \$20 credit on your electricity bill for participating in events all season long. It's risk-free and you can opt out of adjustments at any time.

Get more information and see if you qualify at SmartSavingsRewards.com.

*Amazon e-gift card or instant rebate on select thermostats purchased at our online store, NYSEGSmartSolutions.com





NYSEG volunteers Rosemarie R., Erica H. and John V. help organize and stock shelves at the Broome County CHOW warehouse.

Caring for our communities

We strive to give back to the communities that have supported us by undertaking responsibilities in the neighborhoods where we work. Recently, our employees across the state volunteered at non-profit organizations in their local communities where they:

- Assembled boxes, stocked shelves, and assisted with keeping the warehouse in ship shape at the Food Bank of the Southern Tier in Elmira.
- Volunteered at the Ithaca Kitchen Cupboard in Ithaca.
- Categorized more than 14,000 pounds of food to stock the shelves and spruced up the outside areas at the Broome County CHOW warehouse in Binghamton.
- Helped out at the Westchester Community Opportunity Program/Putnam Community Action Partnership food pantry in the Town of Brewster.

Shop for your natural gas supplier

Shopping for a natural gas supplier may be another way to help manage your energy costs. Visit nyseg.com/choice for a supplier list and questions to ask them. With any supplier you choose, we will deliver your energy safely and reliably, and we are here -24/7 – to respond to emergencies.



