



An AVANGRID Company

EnergyLines

Manage your account anytime, anywhere with our [new Mobile App!](#)

What's stopping you?

Why not join the more than 280,000 customers who are enjoying the benefits of our free, paperless **eBill** service?



MYTH #1

VS

FACT

You won't know when you have a bill due.

You'll get a notice in your email inbox as soon as your statement is ready to view. No more waiting for the mail.

MYTH #2

VS

FACT

You will forget to pay your bill.

We'll send you an email when your new bill is ready for review and payment.



MYTH #3

VS

FACT

You will miss your paper statement.

You can still print what you need. (No more envelopes!) Reducing paper use is good for our planet!

eBill is so easy – even easier than remembering to bring your reusable bags into the store with you!

What are you waiting for? It's easy to sign up for **eBill** with our FREE **Mobile App**. Download the app by texting **APP** to **697348**.

EARTH DAY FACT

Our eBill customers saved 52.1 tons* of paper in 2021.

* Assumes 3-page bill per customer per month for 12 months.



Power on!

Look for these improvements in your neighborhood

We work every day to deliver your energy safely and reliably. We also strive to keep the air clean in our communities by helping to install electric vehicle (EV) charging stations and convert streetlights to LEDs across the state.



Electric Vehicle Charging Stations

In 2021, we supported the installation of 104 new EV chargers, increasing the total available EV charging plugs in our service areas by 30% over 2020, while making charging your electric or plug-in hybrid electric vehicle easy and convenient.

LED Streetlights

Since 2019, we have helped 299 municipalities convert 50,202 streetlights from older lighting to newer and more energy-efficient LED systems. These LED bulbs, at 40 watts, use approximately 50% less energy while providing the same amount of light. They also have long lives resulting in fewer outages and less maintenance.

Save some green

Celebrate Earth Month by saving some green while you go green with great deals on energy-saving products at [NYSEG Smart Solutions](#).

Our online store offers:

- Smart thermostats
- LEDs and energy-efficient lighting products
- Water-saving solutions
- Power strips
- Smart home devices
- Air filters
- Electric vehicle chargers

Many of these products are offered with Earth Month deals and exclusive instant rebates just for our customers.

Shop today at nysegsmartsolutions.com.



Don't dig into trouble, know what's below



Dig Safely New York is now **UDig NY**. But don't worry, it's still the same easy, free service. Nothing has changed except for the name!

Whether you're a contractor or homeowner, safe digging starts with **UDig NY**. This free, statewide service identifies any underground utilities and protects yourself and others from injury.

It's easy. Call **811** or visit UDigNY.org between two and 10 working days before starting your project.

It's free. Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

It's the law. Accidentally digging into underground utilities can cause personal injury, environmental harm and costly damage.

Look up ... look out!

If you're headed outdoors with a list of home improvement projects, remember to watch overhead – it could save your life!

When working around the outside of your house, remember aluminum siding, gutters and ladders conduct electricity. Make sure none of these materials come into contact with an overhead wire. No line is safe to touch, **ever!**

If your project includes trimming trees, please don't trim near power lines, leave that trimming to us. Visit nyseg.com for more information.

Are your timers set to save money?

Daylight Saving Time (DST) began Sunday, March 13. If you're a **NYSEG Time-of-Use or Day-Night electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your **NYSEG** electric meter.

The clocks in our Day-Night and Time-of-Use meters remain on Eastern Standard Time (EST) all year long. Please refer to the graph below for lower cost hours, or visit nyseg.com and select Electric Pricing under "Understand Your Bill" on the "Account" tab for more information.

