



An AVANGRID Company

EnergyLines

Manage your account anytime, anywhere with our **new Mobile App!**

The energy to start your day Power your day for just pennies



Wake up!

Cell phone fully charged = **less than a penny**



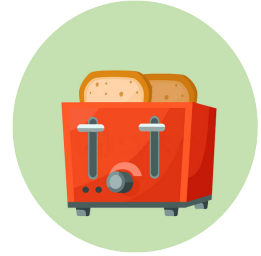
Freshen up!

Enjoy a hot shower (using a heat pump water heater) = **19¢**



Perk up!

Brew a pot of coffee = **6¢**



Fuel up!

Toast 2 slices of bread or 1 bagel = **less than a penny**

The above calculations use a total per kWh price of 13 cents, based on a west price zone residential customer on Service Classification No. 1 using 600 kWh of electricity per month, and assuming an average NYSEG supply rate of 4.3 cents. Your delivery and supply price will vary, depending on your price zone, kWh usage and supply choice. Check your bill for your delivery and supply prices per kWh.

Energy-efficient heat pump water heater savings

When you're ready for that morning shower, an energy-efficient heat pump water heater can provide plenty of hot water and can help you save on water-heating costs. Don't have a heat pump water heater? Visit [nyseg.com/heatpumpwaterheaters](https://www.nyseg.com/heatpumpwaterheaters) for more information. **You could save more than \$1,000 on a purchase.**

Manage your energy bill anytime, anywhere with our Mobile App

With our FREE **Mobile App**, managing your account is easy, convenient and many of our great services are available right at your fingertips.

With our app you can:

- Enroll in **eBill**, **AutoPay** and **Budget Billing**.
- **Submit a meter reading** – even in those hard-to-read places with our flashlight feature
- **View** and **pay** your bill.
- **Report an outage** and know your **Estimated Times of Restoration** automatically so you can plan.

To download our **Mobile App**, just text **APP** to **697-348** and we'll send you a link to download the app quickly and easily.



Taking reliability to new heights



We are committed to providing high-quality, reliable power and we continue to improve our inspection and maintenance practices on our system.

Drones have become one of the many innovative tools we use to quickly and efficiently perform inspections of substations and transformers. Drones allow us to safely scan and evaluate large areas of our system while it is still energized. We can identify issues and resources needed for maintenance or repair, and perform the work safely in a shorter period of time.



Our "eye in the sky" covers some of the most remote areas in our service territory, giving us the necessary information to make repairs quickly and efficiently.

Get energy smart and save

This summer, take advantage of cool savings on energy costs with energy-efficient products available at our online store, **NYSEG Smart Solutions**.

Great deals are offered on a variety of energy saving products and services such as cooling systems, weatherization, smart thermostats and lighting. By upgrading just five of your most-used lights with LED bulbs, you can save up to \$75 per year on energy costs and your purchase may even qualify for a rebate!

For even more savings, check out our **Energy Saving Kit** which contains other products to help you save on energy costs.

For only \$10 after instant rebates, the Energy Saving Kit includes the following energy efficient products:

4 LED bulbs, 1 faucet spray aerator, 1 showerhead, 1 7-outlet advanced power strip.

Visit nysegsmartsolutions.com today and start saving on your energy costs now!



Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number. Markers only indicate a pipeline's general location and cannot be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact Dig Safely New York at **811** prior to any excavation.



Safe digging is no accident

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

It's free and easy — simply call **Dig Safely New York at 811** – or use their online form at digsafelynewyork.com – two working days (not including the day you call) but not more than 10 working days before you plan to start your project. All utilities will then mark the underground facilities in and near the work zone.

