

Market Rate Multifamily and Non-Residential Building Electrification Program

Participation Acknowledgment Form

Congratulations on your decision to participate in the Market Rate Multifamily and Non-Residential Building Electrification Program. Your new heat pump system will be designed to provide your building with year-round comfort while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers. Please take a few minutes to review and acknowledge the following information regarding your project:

Required fields

- a. Customer Name _____
- b. Customer Email _____
- c. Customer Address _____
- d. Customer Mailing Address (if different from Address) _____
- e. Customer Phone Number (with area code) _____
- f. Customer NYSEG or RG&E Electric Account Number _____
- g. Participating Contractor _____
- h. Project Information _____

Proposed system type	NYSEG or RG&E	Proposed customer rebate ¹	Rebate payment option
----------------------	---------------	---------------------------------------	-----------------------

Check all that apply:

- Full Load Mini-Split or Central Air-Source Heat Pump System
- Full Load Ground-Source Heat Pump System
- Residential Heat Pump Water Heater (up to 120 gallons)
- Ground-Source Heat Pump Desuperheater
- Dedicated Water-to-Water Domestic Water Heater
- ERV/HRV

NYSEG \$ _____
 RG&E

- Instant Discount Provided by Contractor
- Customer To Receive Check by Mail
- Other Third-Party Payee

Company _____
 Contact _____
 Street Address _____
 City _____ State _____ ZIP _____
 Email _____
 Phone _____

Status of existing heating system

Check one:

- Removed by Contractor
- Decommissioned by Contractor²
- Left in Place
- Not Applicable (New Construction³ or No Prior Existing System)

Customer education and information

Check all that apply:

- Contractor shall configure the eligible equipment installed in this project to be the primary heating source in all spaces into which it is installed.
- Contractor shall provide customer with printed product warranty, operation and maintenance, as well as Contractor contact information.

Customer acknowledgment

I certify that all information I have provided is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. This rebate is for the benefit of New York electric Customers of NYSEG or RG&E as shown in the Rebate Payment Option section. I can verify that I have not received incentives for both heat pump and gas space heating equipment for the project listed in this form. I acknowledge that I may not apply for or receive multiple rebates for the same measure from another gas or electric utility. NYSEG and RG&E reserve the right to conduct field inspections to verify installations. I acknowledge that NYSEG and RG&E, their company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I have read and agree to the Terms and Conditions for Customers participating in the program included here.

Customer terms and conditions

NYSEG and RG&E reserve the right to conduct field inspections to verify installations. The Customer acknowledges that NYSEG and RG&E, their company partners, New York agencies and authorities will use this information and the Customer's attestation to determine whether a rebate will be issued. The Customer hereby authorizes NYSEG and RG&E to release their energy use information to energy efficiency program administrators and/or designees, including the New York State Energy Research and Development Authority ("NYSERDA"), and understands that such information will be kept confidential and used only for the purposes of program evaluation, determining program eligibility and energy savings between Jan. 1, 2026, and Dec. 31, 2030. The Customer agrees that NYSEG and RG&E may provide Customer information including name, address, account number, energy consumption data and energy savings to a third-party Contractor for program evaluation purposes. This third-party Contractor shall keep Customer information confidential. Customer information may also be provided to federal and state governmental and regulatory agencies.

The Customer agrees to provide NYSEG and RG&E (and their Subcontractors) access to the premises for pre-installation, installation and follow-up visits. Customer agrees to authorize access to the residence in order to install the heat pump (including any pre- and post-installation visits). Advance notice will be given before installation or inspections. The Customer agrees to coordinate with their Subcontractor for access to the premises. Such visit(s) will be at a time convenient to the Customer and made with reasonable advance notice given to the Customer by NYSEG and RG&E. The Customer understands that the purpose of the follow-up visit(s) is to provide NYSEG and RG&E with an opportunity to review the operation of the heat pumps for quality control and program evaluation purposes only. Such inspections or follow-up visits do not include any type of safety review. NYSEG and RG&E are under no obligation to (i) make follow-up visits, (ii) review the operation of the heat pump or (iii) make any suggestions of any kind to the Customer.

Customer Signature

Date

¹ Customer acknowledges that the rebate amount is subject to change based on project review by NYSEG and RG&E, or their agents.

² Customer acknowledges applicable jurisdictional programs, codes and requirements (e.g., federal, state, municipal, etc.) that govern decommissioning and disposal of heating systems and fuel storage tanks.

³ New Construction eligibility is limited to Ground-Source Heat Pump and Domestic Water Heating projects only. Air-Source Heat Pump projects are not eligible for new construction incentives.