



Save \$1,250

on select ENERGY STAR® certified heat pump water heaters.

Terms subject to change.



Scan this QR code on your phone
to begin the application online

or

Mail completed form and a copy
of your sales receipt to:
NYSEG and RG&E Rebate Center
980 Beaver Creek Drive
Martinsville, VA 24112

Rebate application
will not be accepted
without a copy of
your receipt. Please
do not send this
form with your utility
bill payment.

Customer Information			
Name		NYSEG or RG&E Account Number	
Installed Address		City	State ZIP Code
Email Address		Home Phone	Work Phone
How many people reside in your household?		What is the existing water heater fuel type?	<input type="checkbox"/> Electricity <input type="checkbox"/> Natural Gas <input type="checkbox"/> Propane <input type="checkbox"/> Wood <input type="checkbox"/> Oil (includes oil fire boiler w/hot water coil)
Have you received a rebate through the NYSERDA Empower+ Program for this upgrade? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, you are ineligible for NYS Clean Heat rebates.		<input type="checkbox"/> By submitting this form, I certify that I purchased a heat pump water heater for the NYSEG and RG&E service address noted above, and I am an NYSEG and RG&E electric customer. I agree with the NYSEG and RG&E terms and conditions noted below.	
Model Number	Serial Number		Install Date

General Terms and Conditions

1. The customer verifies that he or she has not received any other incentives from any state programs for the same equipment for which a rebate is being requested in this form.
2. Information Sharing with NYS DPS and NYSERDA: Customer of NYSEG or RG&E agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with New York State Department of Public Service Staff and NYSERDA, including its agents or authorized representatives, consistent with NYSERDA's New York State Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities. (For clarity, the term "project level" includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building or subsets of the project.)
3. Equipment and services must be purchased after January 1, 2026. Rebate payments will be based on the equipment purchase date.
4. This heat pump water heater rebate is exclusively available to residential electric customers of NYSEG and RG&E.
5. It is the responsibility of the customer to ensure that all requirements for the rebate are met and that all required documentation is provided.
6. Failure to provide any of the required information will prevent processing of the application.
7. The customer understands that he or she may be contacted in the future by NYSEG and RG&E or their designees to evaluate his or her experience with this program via survey or questionnaire to provide feedback and to verify installation through an on-site inspection. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
8. One rebate check will be issued to the applicant for each approved and completed application.
9. NYSEG and RG&E assume no responsibility for the performance of the equipment and equipment warranty, the quality of the work, labor and/or materials supplied.

By submitting this application, the customer agrees to the terms and conditions of this document. The customer hereby consents to the utilization and release of his or her energy consumption data and usage by NYSEG and RG&E and/or their designees, including program administrators and evaluation contractors. These administrators and contractors are obligated to NYSEG and RG&E to keep customer information confidential. The release and usage of data will be only for program evaluation, program eligibility determination, energy savings purposes and analysis and will be kept confidential. Additional copies of this form are available on nyseg.com/heattumps or rge.com/heattumps.