

Increase your sales with a \$1,250 rebate

Offering your customers incentives on heat pump water heaters through the NYSEG or RG&E Clean Heat Program is now easier than ever. Use this guide for help submitting rebate applications. Plus, NYSEG and RG&E offer additional incentives of \$50 per qualifying project for contractors and \$150 per qualifying project for distributors.



Customers can quickly apply

Once a customer's equipment is installed, they can visit nysegrge-hpwh.customerapplication.com and create an account. If they've already created an application, they can use the same credentials to review its status.

Here's what is needed

- Customer contact information (utility account number, address, telephone, etc.)
- Project service address
- Proof of purchase, including either a dated contractor invoice or dated sales receipt for self-installs
- New equipment manufacturer, model number, serial number and specifications sheet (if available)
- Summary of work completed

Two easy ways for contractors to apply

1. Participating contractors can apply using the Online Intake Tool at nyscleanheatrebates.com.
2. Any contractor can apply at nysegrge-hpwh.customerapplication.com.

Here's what is needed

- Dated contractor invoice
- New equipment manufacturer, model number, serial number and specifications sheet (if available)
- Summary of work completed
- Installation photo*
- Nameplate photo clearly showing the product model and serial number*
- Signed NYSEG or RG&E Customer Acknowledgment Form*



**Scan to see all
available incentives.**

Learn more about the Clean Heat Program at nyscleanheat.com.

For distributors: If you're a distributor who is not yet enrolled in the NYSEG or RG&E midstream heat pump water heater program, we encourage you to apply at nystatewidecmp.customerapplication.com.

*Required only if submitted via the Online Intake Tool by a contractor.

The above submission options are only applicable when the contractor did not install Clean Heat qualifying space heating equipment, as those applications will always require submission by a participating contractor in the Online Intake Tool.