

GENERAL INFORMATION

10. Interest on Customer Overpayments:

The Company shall provide interest on customer overpayments in accordance with 16 NYCRR 145.

A customer overpayment is defined as payment by the customer to the Company in excess of the correct charge for electric service supplied to the customer which was caused by erroneous billing by the Company.

The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate specified by the Commission or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest shall be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the date when the overpayment was refunded.

The Company shall be required to pay interest, in the manner described above, on any refund returned to a customer, except where customer overpayments are refunded within 30 days after such overpayment was received by the Company.

11. Pole Attachment Annual Rental Rate:

1. The Company shall provide rental space on its wholly-owned or jointly owned poles to cable television (CATV) and competitive local exchange carrier (CLEC) companies operating in the Company's service area for the purpose of installing equipment such as cables, wires, amplifiers, and wireless equipment. A contract shall be made between the Company and each CATV or CLEC Company outlining the general rules and providing the applicable Pole Attachment Rental Rates for attaching CATV or CLEC equipment.

2. Pole Attachment Rental Rate (per year)

- a. The Rental Rate per Pole Attachment is set forth in the POLE Statement.
- b. Charges shall be billed in accordance with contract provisions.
- c. The Company may file, periodically, a new pole attachment charge, to become effective on 90 days' notice and subject to approval by the Public Service Commission.

3. The pole attachment rental rate stated in section (2) above is applicable only to attachments located in the usable space area of a pole. The usable space of a pole is the space that is normally used by telecommunication carriers and CATV service providers for the attachment of span wire equipment and/or wireless equipment. The attachment of equipment in other than the usable space area of the pole is subject to the consent of the Company, and the terms and charges for the attachment of equipment in other than the usable space area of the pole shall be established by agreement of the Company and the entity seeking to attach its equipment.

4. INCREASE IN RATES AND CHARGES

The rental rates and charges under this rider, including any adjustments, are increased by the applicable effective aggregate percentage shown in Rule 4.J for service supplied within the municipality where the customer is taking service.

Issued by: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, NY