PSC NO: 119 ELECTRICITY Leaf: 103 NEW YORK STATE ELECTRIC & GAS CORPORATION Revision: 1

Initial Effective Date: 05/01/17 Superseding Revision: 0

GENERAL INFORMATION

6. Charges for Special Services:

All work done by the Company at the request of the consumer, in addition to the initial supplying of electric service, shall be charged for on the basis of cost as stated herein:

A. Minor Work (less than 1 hour on site):

- 1. Connecting or disconnecting service outside regular business hours at the request of the consumer shall be charged under the Section of this Schedule entitled "Reconnection of Service".
- 2. The Company is not ordinarily equipped to inspect, adjust, or repair a consumer's electric service facilities or equipment and such work should be taken care of by a private electrical contractor or qualified repairman. However, when such assistance is not readily available, in cases of emergency or in instances where the Company is on site, equipped and reasonably able to do such work in one hour or less, such work, to minimally restore service, shall be done upon the request of the consumer for \$32.00 during normal working hours or \$43.00 for other hours.

B. Other Work (such as):

- Installation of temporary service or making temporary changes to accommodate consumer's wishes.
- 2. Relocation of Company-owned, or jointly owned, poles or wire for reasons other than permitting ingress to, or egress from, the consumer's property.
- 3. Solutions to customer reliability and deliverability issues related to transmission and distribution.

C. Cost:

Work shall be done at cost. Cost includes, labor, transportation, material, overhead and stipulated profit or commission as recorded in P.S.C. Account No. 415, as follows:

- 1. Labor cost shall be the applicable payroll rate including a pro rata share of vacation, holiday, and lost time, related insurance, retirement and tax expenses.
- 2. Transportation cost shall include the use of vehicles at rates covering operation, maintenance and carrying charges.
- Material cost shall be at manufacturers' list prices or in the event no such list prices are available, at Company's storeroom cost plus appropriate storeroom overheads and applicable sales taxes, if any.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York

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GENERAL INFORMATION

- 6. Charges for Special Services: (Cont'd)
 - C. Cost: (Cont'd.)
 - 4. Overhead cost shall include supervision, small tools, office costs, engineering, drafting, administration and inspection and shall be applied at the appropriate rate to the foregoing items.
 - 5. Profit, if any, as mutually agreed upon under contract.
 - 6. In each instance, during ordinary working hours ½ hour shall be considered as the minimum and during other hours, the minimum shall ¾ of an hour.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York