

PSC NO: 121 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 12/01/20
Issued in compliance with Order in Case No. 19-E-0378, dated November 19, 2020.

Leaf: 14.1
Revision: 10
Superseding Revision: 8

GENERAL INFORMATION

18. Reserved for Future Use

19. Service Guarantee

The Company guarantees to keep service appointments made at the customer's request. If the Company does not keep an appointment within the timeframe agreed upon, a credit shall be applied to the customer's next bill. The credit shall be \$35.00.

Service guarantees do not apply to appointments made for the same day the customer requests service or if events beyond the Company's control, such as severe weather, prevent the Company from performing as planned.

20. Reserved for Future Use

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York

GENERAL INFORMATION

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21. Rate Adjustment Mechanism ("RAM")

A. Applicable to:

All customers taking service under Service Classification Nos. 1, 2, 3 and 4.

B. RAM Eligible Deferrals and Costs:

The RAM will contain two types of eligible deferrals and costs:

1. Type 1 - Customer Bill Credits

The RAM will collect the customer bill credits provided to customers as a result of Covid-19 over a five-year period beginning July 1, 2021. The annual collection will be determined by dividing the total amount to be collected by the number of years remaining in the five-year period.

2. Type 2 – Other RAM Eligible Deferrals and Costs

All RAM Eligible Deferrals and Costs shall be the difference between actual costs and the amounts provided for in base rates. RAM Eligible Deferrals and Costs shall include:

- (a) Property Taxes;
- (b) Major Storm Deferral Balances;
- (c) Reforming the Energy Vision ("REV") costs and fees which are not covered by other recovery mechanisms;
- (d) Costs associated with the implementation of any Commission-ordered Electric Vehicle program which recovery is not provided for by any other cost recovery mechanisms; and
- (e) Excess energy efficiency and heat pump costs (after first allocating the annual unspent funds to the amount)

All RAM revenues and deferrals are subject to reconciliation.

C. Annual RAM Recovery / Return Limits:

- (1) The annual RAM recovery / return shall be limited to \$21.0 million for electric.
- (2) Type 1 – Customer bill credits will be collected annually beginning July 1, 2021 (over a five- year period).
- (3) Type 2 – Other RAM Eligible deferrals and costs will only be implemented once the limit is reached from netting the RAM Eligible Deferrals.
- (4) The limit will take into account the Type 1 Customer bill credits.

Any net RAM Eligible Deferral value in excess of the limit shall remain deferred and shall be carried forward to the calculation of the RAM limits in the following year. Any net regulatory asset or liability in excess of the Company's annual RAM recovery / return limit shall be carried forward to the calculation of the RAM in the following year.

D. Deferred Regulatory Asset and Liability Balances:

The Company shall measure the deferred regulatory asset and liability balances for the items specified as Type 2 – Other RAM Eligible Deferrals and Costs (listed above) as of December 31 for each year. The RAM shall be identified in the Company's respective RAM Compliance Filings submitted on March 31 of each year and shall be implemented in rates on July 1 of each year for collection over the 12 months from July 1 to June 30. The RAM Compliance Filings shall include proposed RAM rates by service classification. Annually, the Company shall submit RAM tariff statements effective on July 1.

Issued by: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, NY