GENERAL INFORMATION

19. INTEREST ON CUSTOMER OVERPAYMENTS:

The Company shall provide interest on customer overpayments in accordance with 16 NYCRR Part 277.

A customer overpayment is defined as payment by the customer to the Company in excess of the correct charge for gas service supplied to the customer which was caused by erroneous billing by the Company.

The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate specified by the Commission or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest shall be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the date when the overpayment was refunded.

The Company shall be required to pay interest, in the manner described above, on any refund returned to a customer, except where customer overpayments are refunded within 30 days after such overpayment was received by the Company.

20. SYSTEM BENEFITS CHARGE (SBC):

A System Benefit Charge (SBC) recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSERDA). The SBC is collected from the following:

(1) Service Classification Nos. 1, 5, 7, 13, 14, 15, 16, and 19 of P.S.C. No. 88 Gas, or superseding issues thereof; and
(2) Service Classification Nos. 1, 2, 10, and 11 of P.S.C. No. 87 Gas, or superseding issues thereof.

On an annual basis, the SBC Statement shall be filed on not less than 15 days' notice to become effective January 1st. The Company shall reserve the right to file the SBC Statement on a more frequent basis as necessary to accommodate changes to program costs as directed by a Commission Order. Such filing shall be made on not less than 15 days' notice prior to the effective date.

Such statement may be found at the end of each Schedule (P.S.C. No. 87 – Gas and P.S.C. No. 88 - Gas). The statement shall set forth the following surcharge rates:

A. Clean Energy Fund (CEF) Surcharge Rate:
The CEF surcharge rate collects funds associated with clean energy activities administered by NYSERDA and includes the following program activities: NYSERDA Low- to Moderate-Income (LMI) Energy Efficiency and Building Electrification (EEBE) Portfolio. The surcharge rate shall be calculated by dividing the necessary collections by the projected annual therm sales. Necessary collections shall include:
1. Annual authorized collections for NYSERDA administered programs, plus or minus any under- or over-collections for prior years.
2. The NYSERDA LMI EE/BE Surcharge shall collect funds for the LMI EE/BE Portfolio for the 2026-2032 period. Costs to be included shall be specified by the Commission under Case No. 25-M-0249. The rate shall be set annually with LMI EE/BE program costs divided by projected sales, plus or minus any under- or over-collections, with uncommitted funds and accrued interest used to offset future collections.

B. Company-Administered Energy Efficiency/Building Electrification ("EE/BE") Programs Surcharge
Costs associated with the Company-administered EE/BE programs shall be recovered from customers through the SBC. Costs shall be allocated to customers using the same allocations as included in base rate recoveries for the most recent rate case.