Low Income Program Discount Statement

1. In accordance with Rule 24, the Low Income Program provides a tiered bill discount for low income customers based on the customer receiving none, one or both of the HEAP add-ons.

   Tier 1 is for no add-ons; Tier 2 is for one add-on and Tier 3 is for two add-ons.

2. Additionally, a customer that receives public assistance through the Federal Lifeline Program and is not receiving HEAP benefits shall also be eligible for the Low Income Program and receive Tier 1 benefits.

	Heat	Non-Heat
Tier 1	$3.00	$3.00
Tier 2	$4.66	$3.00
Tier 3	$22.91	$3.00
Tier 4	$21.16	$3.00
Tier 5	$3.00	$3.00
Tier 6	$3.00	$3.00
Tier 7	$1.00	$1.00