Residential Rebate Program

Rebates are available to NYSEG and RG&E residential natural gas and electric customers for installing high efficiency HVAC equipment including gas furnaces, water heaters and electric heat pump equipment.

You may be eligible to...

- Get back up to $1,050 on electric heat pumps
- Get back $300 on a furnace
- Get back $450 on a water boiler
- Get back up to $200 on water heaters
- Get back $75 on a Wi-Fi thermostat

INSTRUCTIONS

1. Eligible equipment must be new and installed at the location corresponding to the NYSEG or RG&E residential natural gas and/or electric customer account number provided on this rebate application.

2. A fillable rebate form is available at nyseg.com or rge.com. You may also call the Energy Efficiency Hotline at 1.800.995.9525 to request a rebate application.

3. Mail the completed form along with a copy of dated receipt(s)/proof(s) of purchase to:
   NYSEG/RG&E Rebate Program
   P.O. Box 2528
   Manchester, CT 06045

REQUIRED DOCUMENTS

All are required to process application. Failure to provide all required information and/or supporting documents will result in processing delays.

- Completed and signed application.
- Copy of natural gas and/or electric utility bill matching install address.
- Copy of a dated work order, invoice, or receipt within one year from installation. Invoice must include the following:
  - Contractor Name, Address and Phone Number
  - Equipment Manufacturer and Model Number
  - Installation Date and Address
  - Total Install Cost of each piece of equipment and Proof of Payment

IMPORTANT: Rebate applications without the total cost of each piece of equipment will not be processed.

Completed rebate applications that meet all program requirements can expect a rebate check to be mailed within 4 to 6 weeks.

Note: Failure to provide all required information and/or supporting documents will result in processing delays.

Want to save even more? Join Smart Savings Rewards and earn $45!

1. Are you a NYSEG or RG&E residential electricity customer?
2. Do you use your thermostat to control your central air conditioning system?
3. Have you purchased or will you purchase a qualifying Wi-Fi thermostat?

If you answered YES to all three questions, visit smartsavingsrewards.com to learn more.
CUSTOMER ELIGIBILITY: Eligible customers must be residential natural gas and/or electric customers of NYSEG or RG&E with an active utility account or have proof of ownership of a property served by NYSEG or RG&E. Customer must be a natural gas customer with NYSEG or RG&E to be eligible for a high efficiency natural gas equipment and/or a Wi-Fi thermostat (natural gas heating) rebate. Customer must be an electric customer with NYSEG or RG&E to be eligible for a Wi-Fi thermostat (central air conditioning), or other electric high efficiency equipment (heat pump, heat pump water heater) rebate.

SUBMISSION DEADLINE: Rebate applications must be filled out completely, signed, accompanied by dated itemized receipt(s) and proof of ownership (when necessary). All rebated equipment must be installed within one year of the application date.

EQUIPMENT ELIGIBILITY: The energy efficiency level of the eligible equipment determines the rebate amount (defined in the equipment rebate list). The maximum rebate amount per account cannot exceed the total installed price. If more than one of the same type of eligible equipment is installed (e.g., two furnaces or two boilers), complete a separate rebate application for each unit of eligible equipment. Multiple electric HVAC systems do not need a separate application. To be eligible, gas furnaces, gas boilers, gas clothes dryers, and gas water heaters must be Air Conditioning, Heating and Refrigeration Institute (AHRI) or ENERGY STAR® approved. To determine if your equipment qualifies, view the ahridirectory.org or energystar.gov websites. Electric heat pump equipment must be on the NEEP Cold Climate list at neep.org to qualify for a rebate. Mini split systems must be ductless to receive a rebate, ducted mini split systems are not eligible for a rebate at this time. NYSEG or RG&E will provide rebates for approved equipment up to the rebate amount indicated on the equipment rebate list. Projects greater than ten units per account number require pre-approval from NYSEG or RG&E for rebate funds to be reserved. Call 1.800.995.9525 for pre-approval. Eligible equipment must be installed at the address corresponding to the NYSEG or RG&E account number given on the rebate application. Furnace tune-up and boiler rebates are for existing natural gas furnaces and boilers only, limited to one rebate every five years, and effective for tune-ups completed on or after January 1, 2017. Tune-ups completed as part of a service contract pre-dating January 1, 2017, are not eligible for the rebate. NYSEG and RG&E residential customers are not eligible for additional incentives for the same measure through any other energy efficiency programs in New York State with the exception of electric HVAC and water heating systems. To learn more about NYSDERDA initiatives, visit nysrd.ny.gov/residential or call 1.877.NYSMART (1.877.697.6278 extension 2).

Electric HVAC and water heating system rebates must be installed on or after January 1, 2019 to be eligible for a rebate. Indirect water heaters must be in current production, of well insulated design and installed with a new qualifying natural gas boiler (an indirect water heater uses heat from the main boiler to produce domestic hot water). Wi-Fi thermostats must control a natural gas heating and/or central air conditioning system associated with a NYSEG or RG&E residential gas (heating) and/or electric (central air conditioning) account and may be contractor installed or self-installed. Wi-Fi thermostats installed on or after September 23, 2019 are eligible for the $75 rebate, prior to September 23, 2019 will receive a $25 rebate. Wi-Fi thermostats include all thermostats connected to the internet or through a 3rd party via internet, landline phone, cable, or home alarm system. A learning thermostat has the ability to perform automatic adjustments for heating and/or cooling in response to occupant behavior.

Furnace and boiler tune-ups must include the following services:
- Carbon monoxide (CO) test and adjustment if CO is too high.
- Blower assembly check, lubrication and cleaning as necessary.
- Pilot/igniter system check for proper operation.
- Flame check and adjustment if necessary.
- Flue gas path check from burner to vent for cleanliness or leaks, with cleaning and reporting as necessary.
- Cooling system check, lubrication and cleaning as necessary.

NOTE: Limit one Tune-up rebate every 5 years.

CHANGES TO RESIDENTIAL EQUIPMENT REBATE PROGRAM: This program may be modified or terminated at any time and without notice. In the event that the rebate amount changes during the course of the program, the application postmark date will be used to determine equipment eligibility and rebate amount. Correction requests to rebate applications that have already been processed and paid must be made within 30 days of the date the rebate check was mailed to the customer. Correction requests received after 30 days from the mail date of the rebate check will not be honored.

INSTALLATION VERIFICATION: Prior to or after paying any rebate, NYSEG and RG&E reserve the right to conduct a site visit to verify that the installed equipment is eligible for rebate. The site visit, and all aspects related to the site visit, is conducted solely for such purpose. The site visit is not a safety review and is not intended for any other purposes. A rebate will not be paid if NYSEG/RG&E is not able to conduct any required verification.

CONTRACTOR VERIFICATION: Eligible equipment must be installed by a licensed contractor or a contractor who has provided you with either a Federal ID (tax) number or a Certificate of Insurance. NYSEG and RG&E reserve the right to confirm the validity of your contractor. Furnace and boiler tune-ups must be performed by a contractor meeting the above requirements. Wi-Fi thermostats can be contractor-installed or self-installed. Contractors must conduct a heat loss calculation and size any eligible heating equipment accordingly.

WARRANTIES: NYSEG, RG&E and the utility rebate administrator do not endorse, guarantee or warrant any particular contractor, manufacturer or installation. NYSEG, RG&E and the utility rebate administrator do not guarantee any energy savings as a result of the purchase and installation of eligible equipment.

PROPERTY RIGHTS: Rebate applicants hereby represent and warrant that if they do not own the property where the eligible equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property to have the eligible equipment installed. If you are a landlord and own the property where the equipment is to be installed, you must call the energy efficiency hotline at 1.800.995.9525 to request a rebate application. You must also provide proof of ownership (such as a tax bill or water bill) that includes the address where the eligible equipment is installed. If you do not own the property where the equipment is to be installed, you must have the right or permission from the property owner to install the equipment.

TAX LIABILITY: Rebate recipients of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes. NYSEG, RG&E and the utility rebate administrator are not responsible for any tax liability which may be imposed as a result of receipt of the rebates provided by NYSEG or RG&E to the customer.

LIABILITY & RELEASE: As part of the consideration for participating in the program, rebate recipients hereby release and shall indemnify, hold harmless and defend NYSEG or RG&E and the utility rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys’ fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of high efficiency equipment at the premises or any material and labor required for such installation.
The participating utility reserves the right to conduct field inspections to verify installations in accordance with proper guidelines.

**Natural Gas Account Holder Information**  
*Account number must match installation address.*

<table>
<thead>
<tr>
<th>Natural Gas Utility:</th>
<th>NYSEG</th>
<th>RG&amp;E</th>
<th>Account Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Holder’s First Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Account Holder’s Last Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contact Person:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Choose One:</td>
<td>Owner</td>
<td>Tenant</td>
<td></td>
</tr>
<tr>
<td>Installation Address:</td>
<td>City:</td>
<td>State:</td>
<td>ZIP:</td>
</tr>
<tr>
<td>Email:</td>
<td>Phone:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Dwelling Type:**  
Single  Multifamily  Approximate Square Footage of Home:  

**Age of Home:**  
1978 or Earlier  1979-2006  2007 or Later  

**Are multiple heating systems being installed/rebated on the same account?**  
Yes  No  

If yes, please choose a reason:  
To replace multiple existing furnaces/boilers  Multiple apartments on same gas account  Adding a second furnace  Other:  

**Electric Account Holder Information**  
*Account number must match installation address. Required for heat pumps and Wi-Fi thermostats that are installed to control central AC or electric heat.*

<table>
<thead>
<tr>
<th>Electric Utility:</th>
<th>NYSEG</th>
<th>RG&amp;E</th>
<th>Account Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Holder’s First Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Account Holder’s Last Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Installation Address:</td>
<td>City:</td>
<td>State:</td>
<td>ZIP:</td>
</tr>
<tr>
<td>Email:</td>
<td>Phone:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Payee Information**  
*Check this box if the payee information is the same as the account information above.*

| Payee’s First Name: | | Payee’s Last Name: | |
| Payee’s Mailing Address: | City: | State: | ZIP: |

**Installation Contractor Information**

| Contractor Company Name: | Contractor Name: |
| Mailing Address: | City: | State: | ZIP: |
| Email: | Phone: |

**Where did you hear about this program?**  
Sales Rep  Heating Contractor  Energy Auditor  Equipment Supplier  Trade Show  Print Advertising  Internet  Utility Bill Insert  Radio/TV  Friend/Family  Other:  

**CUSTOMER ACCEPTANCE OF TERMS**

By signing this application, I agree to the Terms and Conditions set forth on this application. I acknowledge that NYSEG/RG&E, its company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I understand that any omissions, misrepresentations or inaccuracies on this application may be a basis for a rebate denial, and I assume full liability for any misrepresentations I make regarding this application. I further acknowledge that I am authorized and hereby grant NYSEG/RG&E express permission to release the data provided in this application and all related account information, including consumption data, to company partners, state agencies and authorities for the purpose of energy efficiency evaluation and energy savings reporting only.

Signature:  
Print Name:  
Date:  

Where did you hear about this program:  
Sales Rep  Heating Contractor  Energy Auditor  Equipment Supplier  Trade Show  Print Advertising  Internet  Utility Bill Insert  Radio/TV  Friend/Family  Other:  

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Signature:  
Print Name:  
Date:  

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Sales Rep  Heating Contractor  Energy Auditor  Equipment Supplier  Trade Show  Print Advertising  Internet  Utility Bill Insert  Radio/TV  Friend/Family  Other:
### Electric HVAC and Water Heating Systems

**What is your home's existing heating fuel type?**

- ☐ Oil
- ☐ Propane
- ☐ Natural Gas
- ☐ Electricity
- ☐ Wood

<table>
<thead>
<tr>
<th>Measures and Rebate Levels</th>
<th>Manufacturer</th>
<th>Model Number</th>
<th>Number of Indoor Units</th>
<th>AHRI Reference Number</th>
<th>REBATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cold Climate Ductless Mini-Split Heat Pump Single Zone $450, &gt;/= 1 ton</td>
<td>N/A</td>
<td>$450</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cold Climate Ductless Mini-Split Heat Pump Multi Zone</td>
<td>N/A</td>
<td>$450</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Additional indoor unit (head) above a single zone unit. $200 each (limit of 3 units).</td>
<td>N/A</td>
<td>$200</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heat Pump Water Heater Uniform Energy Factor &gt;/= 3.0 and &lt;/&gt;= 55 gallons</td>
<td>N/A</td>
<td>$500</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heat Pump Water Heater Uniform Energy Factor &gt;/= 2.7 and &gt;/= 55 gallons</td>
<td>N/A</td>
<td>$100</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- *Must be listed on the NEEP Cold Climate list of qualified products. Single zone system consists of 1 outdoor condenser and 1 indoor coil. Multi zone system consists of 1 outdoor condenser and more than 1 indoor coil.

### Natural Gas HVAC and Water Heating Systems

<table>
<thead>
<tr>
<th>Measure</th>
<th>Quantity</th>
<th>Date Installed</th>
<th>Manufacturer</th>
<th>Model Number</th>
<th>AHRI Reference Number</th>
<th>REBATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Furnace AFUE &gt; 94 with ECM</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$300</td>
<td></td>
</tr>
<tr>
<td>Water Boiler AFUE &gt; 90</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$450</td>
<td></td>
</tr>
<tr>
<td>ENERGY STAR Storage Water Heater &gt;/= 40 Gallons</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$100</td>
<td></td>
</tr>
<tr>
<td>ENERGY STAR Tankless Water Heater</td>
<td></td>
<td></td>
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<td></td>
<td>$200</td>
<td></td>
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<tr>
<td>Indirect Water Heater*</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$150</td>
<td></td>
</tr>
<tr>
<td>ENERGY STAR Natural Gas Clothes Dryer</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$25</td>
<td></td>
</tr>
</tbody>
</table>

- *Installed by a contractor at time of qualifying natural gas boiler installation.

### Tune Ups

<table>
<thead>
<tr>
<th>Measure</th>
<th>Furnace/Boiler Size (Btu/Hr)</th>
<th>Tune-Up Date</th>
<th>Manufacturer</th>
<th>Model Number</th>
<th>REBATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Furnace Tune-Up*</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$25</td>
</tr>
<tr>
<td>Boiler Tune-Up*</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$25</td>
</tr>
</tbody>
</table>

- *Existing furnaces and boilers only.

### Other Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Quantity</th>
<th>Date Installed</th>
<th>Manufacturer</th>
<th>Model Number</th>
<th>REBATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wi-Fi Thermostat*</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$75</td>
</tr>
</tbody>
</table>

- *Contractor-installed or self-installed, must control a natural gas and/or a central air conditioning system. Wi-Fi thermostats include all thermostats connected to the internet or through a 3rd party via internet, landline phone, cable or home alarm system.

**Total Rebate:** $