

# Residential Rebate Program

Rebates are available to NYSEG and RG&E residential natural gas and electric customers for installing high efficiency HVAC equipment including natural gas furnaces and water heaters.

## You may be eligible to...



Get back  
**\$500**  
on a  
furnace



Get back  
**\$600**  
on a water  
boiler



Get back up to  
**\$250**  
on a water  
heater



Get back  
**\$75**  
on a Wi-Fi  
thermostat

## NYSEG RG&E Residential Rebate Program Application – Instructions

### INSTRUCTIONS

1. Eligible equipment must be new and installed at the location corresponding to the NYSEG or RG&E residential natural gas and/or electric customer account number provided on this rebate application.
2. This rebate application can be downloaded at [nyseg.com](http://nyseg.com) or [rge.com](http://rge.com). You may also call the Energy Efficiency Hotline at **1.800.995.9525** to request a rebate application.
3. Mail the completed form along with a copy of dated receipt(s)/proof(s) of purchase to:  
**NYSEG/RG&E Rebate Program**  
**P.O. Box 2528**  
**Manchester, CT 06045**

### REQUIRED DOCUMENTS

All are required to process application. Failure to provide all required information and/or supporting documents will result in processing delays.

- Completed and signed application.
- Copy of natural gas and/or electric utility bill matching install address.

- Copy of a dated work order, invoice, or receipt within one year from installation. Invoice must include the following:
  - Contractor Name, Address and Phone Number
  - Equipment Manufacturer and Model Number
  - Installation Date and Address
  - Total Install Cost of each piece of equipment and Proof of Payment**IMPORTANT:** Rebate applications without the total cost of each piece of equipment will not be processed.

Completed rebate applications that meet all program requirements can expect a rebate check to be mailed within 4 to 6 weeks.

**Note:** Failure to provide all required information and/or supporting documents will result in processing delays.

### Want to save even more? Join Smart Savings Rewards and earn \$45!

1. Are you a NYSEG or RG&E residential electricity customer?
2. Do you use your thermostat to control your central air conditioning system?
3. Have you purchased or will you purchase a qualifying Wi-Fi thermostat?

If you answered **YES** to all three questions, visit [smartsavingsrewards.com](http://smartsavingsrewards.com) to learn more.

**CUSTOMER ELIGIBILITY:** Eligible customers must be residential natural gas and/or electric customers of NYSEG or RG&E with an active utility account or have proof of ownership of a property served by NYSEG or RG&E. Customer must be a natural gas customer with NYSEG or RG&E to be eligible for a high efficiency natural gas equipment and/or a Wi-Fi thermostat (natural gas heating) rebate. Customer must be an electric customer with NYSEG or RG&E to be eligible for a Wi-Fi thermostat (central air conditioning).

**SUBMISSION DEADLINE:** Rebate applications must be filled out completely, signed, accompanied by dated itemized receipt(s) and proof of ownership (when necessary). All rebated equipment must be installed within one year of the application date.

**EQUIPMENT ELIGIBILITY:** The energy efficiency level of the eligible equipment determines the rebate amount (defined in the equipment rebate list). The maximum rebate amount per account cannot exceed the total installed price. If more than one of the same type of eligible equipment is installed (e.g., two furnaces or two boilers), complete a separate rebate application for each unit of eligible equipment. To be eligible, gas furnaces, gas boilers, gas clothes dryers, and gas water heaters must be Air Conditioning, Heating and Refrigeration Institute (AHRI) or ENERGY STAR® approved. To determine if your equipment qualifies, view the [ahridirectory.org](http://ahridirectory.org) or [energystar.gov](http://energystar.gov) websites.

NYSEG or RG&E will provide rebates for approved equipment up to the rebate amount indicated on the equipment rebate list. Projects greater than ten units per account number require pre approval from NYSEG or RG&E for rebate funds to be reserved. Call 1.800.995.9525 for pre-approval. Eligible equipment must be installed at the address corresponding to the NYSEG or RG&E account number given on the rebate application.

Furnace tune-up and boiler rebates are for existing natural gas furnaces and boilers only, limited to one rebate every five years, and effective for tune-ups completed on or after January 1, 2017. Tune-ups completed as part of a service contract pre-dating January 1, 2017, are not eligible for the rebate. NYSEG and RG&E residential customers are not eligible for additional incentives for the same measure through any other energy efficiency programs in New York State. To learn about NYSERDA initiatives, visit [nyserda.ny.gov/residential](http://nyserda.ny.gov/residential) or call 1.877.NYSMART (1.877.697.6278 extension 2).

Indirect water heaters must be in current production, of well insulated design and installed with a new qualifying natural gas boiler (an indirect water heater uses heat from the main boiler to produce domestic hot water).

Wi-Fi thermostats must control a natural gas heating and/or central air conditioning system associated with a NYSEG or RG&E residential gas (heating) and/or electric (central air conditioning) account and may be contractor installed or self-installed. Wi-Fi thermostats installed on or after September 23, 2019 are eligible for the \$75 rebate, prior to September 23, 2019 will receive a \$25 rebate. Wi-Fi thermostats include all thermostats connected to the internet or through a 3rd party via internet, landline phone, cable, or home alarm system. A learning thermostat has the ability to perform automatic adjustments for heating and/or cooling in response to occupant behavior.

Furnace and boiler tune-ups must include the following services:

- Carbon monoxide (CO) test and adjustment if CO is too high.
- Flame check and adjustment if necessary.
- Flue gas path check from burner to vent for cleanliness or

leaks, with cleaning and reporting as necessary.

- Pilot/igniter system check for proper operation.
- Blower assembly check, lubrication and cleaning as necessary.
- Filter check and replacement as necessary.

NOTE: Limit one Tune-up rebate every 5 years.

**CHANGES TO RESIDENTIAL EQUIPMENT REBATE PROGRAM:** This program may be modified or terminated at any time and without notice. In the event that the rebate amount changes during the course of the program, the application postmark date will be used to determine equipment eligibility and rebate amount. Correction requests to rebate applications that have already been processed and paid must be made within 30 days of the date the rebate check was mailed to the customer. Correction requests received after 30 days from the mail date of the rebate check will not be honored.

**INSTALLATION VERIFICATION:** Prior to or after paying any rebate, NYSEG and RG&E reserve the right to conduct a site visit to verify that the installed equipment is eligible for rebate. The site visit, and all aspects related to the site visit, is conducted solely for such purpose. The site visit is not a safety review and is not intended for any other purposes. A rebate will not be paid if NYSEG/RG&E is not able to conduct any required verification.

**CONTRACTOR VERIFICATION:** Eligible equipment must be installed by a licensed contractor or a contractor who has provided you with either a Federal ID (tax) number or a Certificate of Insurance. NYSEG and RG&E reserve the right to confirm the validity of your contractor. Furnace and boiler tune-ups must be performed by a contractor meeting the above requirements. Wi-Fi thermostats can be contractor-installed or self-installed. Contractors must conduct a heat loss calculation and size any eligible heating equipment accordingly.

**WARRANTIES:** NYSEG, RG&E and the utility rebate administrator do not endorse, guarantee or warrant any particular contractor, manufacturer or installation. NYSEG, RG&E and the utility rebate administrator do not guarantee any energy savings as a result of the purchase and installation of eligible equipment.

**PROPERTY RIGHTS:** Rebate applicants hereby represent and warrant that if they do not own the property where the eligible equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property to have the eligible equipment installed. If you are a landlord and own the property where the equipment is to be installed, you must call the energy efficiency hotline at 1.800.995.9525 to request a rebate application. You must also provide proof of ownership (such as a tax bill or water bill) that includes the address where the eligible equipment is installed. If you do not own the property where the equipment is to be installed, you must have the right or permission from the property owner to install the equipment

**TAX LIABILITY:** Rebate recipients of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes. NYSEG, RG&E and the utility rebate administrator are not responsible for any tax liability which may be imposed as a result of receipt of the rebates provided by NYSEG or RG&E to the customer.

**LIABILITY & RELEASE:** As part of the consideration for participating in the program, rebate recipients hereby release and shall indemnify, hold harmless and defend NYSEG or RG&E and the utility rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of high efficiency equipment at the premises or any material and labor required for such installation.

The participating utility reserves the right to conduct field inspections to verify installations in accordance with proper guidelines.

**Natural Gas Account Holder Information** *Account number must match installation address.*

Natural Gas Utility:	<input type="radio"/> NYSEG <input type="radio"/> RG&E	Account Number:				
Account Holder's First Name:			Account Holder's Last Name:			
Contact Person:			Choose One:	<input type="radio"/> Owner <input type="radio"/> Tenant		
Installation Address:			City:		State:	
Email:			Phone:			
Dwelling Type:	<input type="radio"/> Single <input type="radio"/> Multifamily		Approximate Square Footage of Home:			
Age of Home:	<input type="radio"/> 1978 or Earlier <input type="radio"/> 1979-2006 <input type="radio"/> 2007 or Later					
Are multiple heating systems being installed/rebated on the same account?	<input type="radio"/> Yes <input type="radio"/> No					
If yes, please choose a reason:	<input type="radio"/> To replace multiple existing furnaces/boilers <input type="radio"/> Multiple apartments on same gas account <input type="radio"/> Adding a second furnace <input type="radio"/> Other:					

**Electric Account Holder Information** *Account number must match installation address. Required for Wi-Fi thermostats that are installed to control central AC or electric heat.*

Electric Utility:	<input type="radio"/> NYSEG <input type="radio"/> RG&E	Account Number:				
Account Holder's First Name:			Account Holder's Last Name:			
Installation Address:			City:		State:	
Email:			Phone:			

**Payee Information**  Check this box if the payee information is the same as the account information above.

Payee's First Name:			Payee's Last Name:			
Mailing Address:			City:		State:	

**Installation Contractor Information**

Contractor Company Name:			Contractor Name:			
Mailing Address:			City:		State:	
Email:			Phone:			

Where did you hear about this program?	<input type="radio"/> Sales Rep <input type="radio"/> Heating Contractor <input type="radio"/> Energy Auditor <input type="radio"/> Equipment Supplier <input type="radio"/> Trade Show <input type="radio"/> Print Advertising <input type="radio"/> Internet <input type="radio"/> Utility Bill Insert <input type="radio"/> Radio/TV <input type="radio"/> Friend/Family <input type="radio"/> Other:
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**CUSTOMER ACCEPTANCE OF TERMS**

By signing this application, I agree to the Terms and Conditions set forth on this application. I acknowledge that NYSEG/RG&E, its company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I understand that any omissions, misrepresentations or inaccuracies on this application may be a basis for a rebate denial, and I assume full liability for any misrepresentations I make regarding this application. I further acknowledge that I am authorized and hereby grant NYSEG/RG&E express permission to release the data provided in this application and all related account information, including consumption data, to company partners, state agencies and authorities for the purpose of energy efficiency evaluation and energy savings reporting only.

Signature:		Print Name:		Date:	
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### Natural Gas HVAC and Water Heating Systems

Measure	Quantity	Date Installed	Manufacturer	Model Number	AHRI Reference Number	REBATE
Furnace AFUE > 94 with ECM						<input type="radio"/> \$500
Water Boiler AFUE > 90						<input type="radio"/> \$600
ENERGY STAR Storage Water Heater >= 40 Gallons						<input type="radio"/> \$150
ENERGY STAR Tankless Water Heater						<input type="radio"/> \$250
Indirect Water Heater*						<input type="radio"/> \$200
ENERGY STAR Natural Gas Clothes Dryer						<input type="radio"/> \$50

\* Installed by a contractor at time of qualifying natural gas boiler installation.

\* These rebate amounts are effective April 1, 2020. Equipment must be installed by September 30, 2020 and rebate application must be postmarked by October 15, 2020.

### Tune Ups

Measure	Furnace/Boiler Size (Btu/Hr)	Tune-Up Date	Manufacturer	Model Number	REBATE
Furnace Tune-Up*					<input type="radio"/> \$25
Boiler Tune-Up*					<input type="radio"/> \$25

\* Existing furnaces and boilers only.

### Other Measures

Measure	Quantity	Date Installed	Manufacturer	Model Number	REBATE
Wi-Fi Thermostat* <input type="radio"/> Controls central air conditioning <input type="radio"/> Controls natural gas heat <input type="radio"/> Controls electric heat					<input type="radio"/> \$75

\* Contractor-installed or self-installed, must control a natural gas and/or a central air conditioning system. Wi-Fi thermostats include all thermostats connected to the internet or through a 3rd party via internet, landline phone, cable or home alarm system.



**Total Rebate: \$**